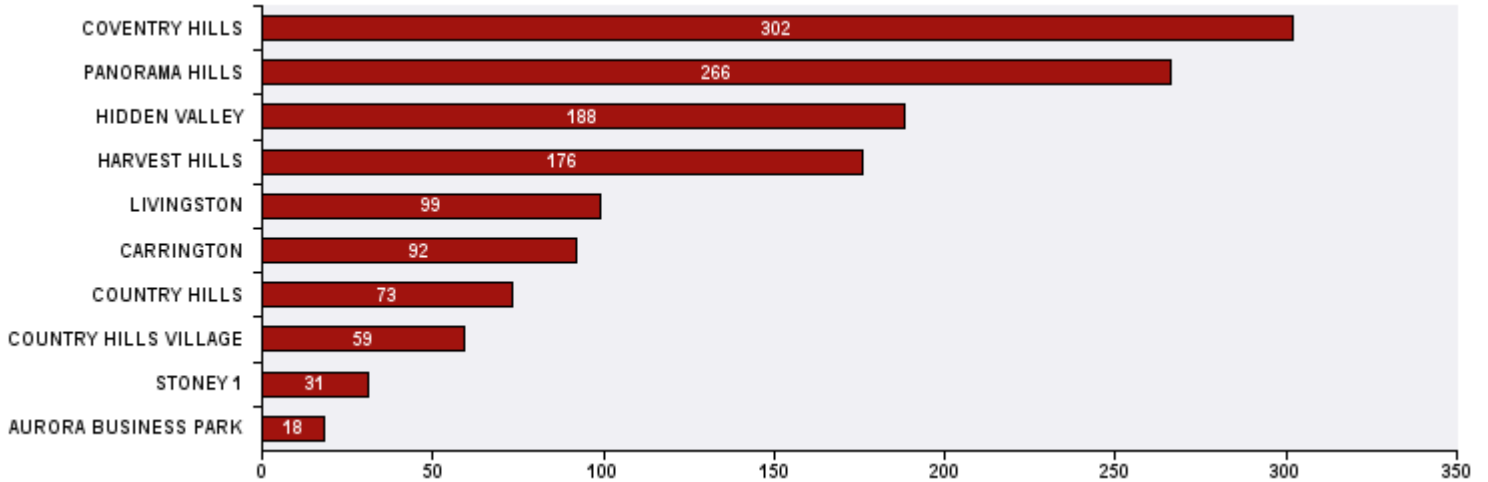


Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	74	5.6%
CBS Inspection - Residential Improvement Project - RIP	56	4.3%
CBS Inspection - Electrical	52	4.0%
WRS - New Service - Carts	51	3.9%
Roads - Dead Animal Pick-Up	48	3.7%
Finance - ONLINE TIPP Agreement Request	47	3.6%
WRS - Cart Management	43	3.3%
CT - Bus Route or Bus Schedule	35	2.7%
WRS - Waste - Residential	34	2.6%
CBS Inspection - Commercial or Multi-Family	33	2.5%
Finance - TIPP Agreement Request	33	2.5%
Parks - Tree Concern - WAM	31	2.4%
CT - Employee Conduct	27	2.1%
WRS - Recycling - Blue Cart	27	2.1%
CBS - RIM - Property Research	23	1.8%
Bylaw - Material on Public Property	22	1.7%
CBS Inspection - Furnace Replacement	22	1.7%
311 Contact Us	21	1.6%
WRS - Compost - Green Cart	21	1.6%
AS - Animal at Large	20	1.5%
Total Top 20 SR Types	720	54.8%
Total Other SRs	593	45.2%
Total SRs for Ward	1,313	100.0%