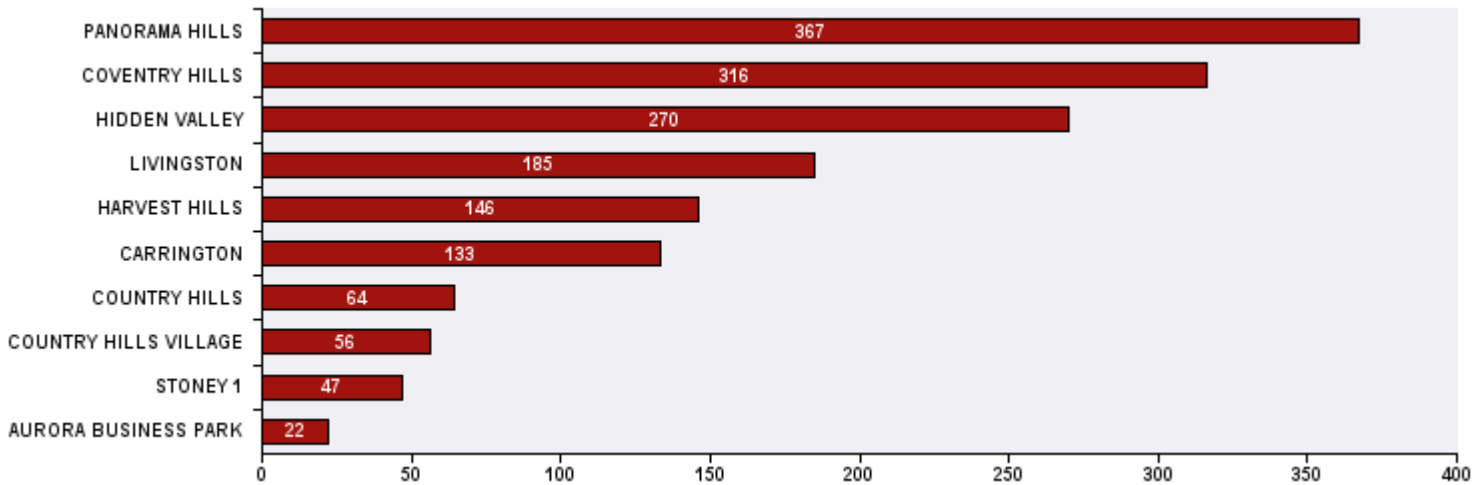


Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	121	7.5%
CBS Inspection - Electrical	95	5.9%
Finance - ONLINE TIPP Agreement Request	92	5.7%
CBS Inspection - Residential Improvement Project - RIP	90	5.6%
WRS - Cart Management	65	4.0%
WRS - New Service - Carts	56	3.5%
WRS - Recycling - Blue Cart	46	2.9%
WRS - Waste - Residential	41	2.5%
Finance - TIPP Agreement Request	39	2.4%
311 Contact Us	36	2.2%
Roads - Dead Animal Pick-Up	35	2.2%
CBS Inspection - Cancellation or Reschedule	33	2.1%
CBS Inspection - Plumbing	29	1.8%
CN - Subsidized Programs - Fair Entry	29	1.8%
Parks - Tree Concern - WAM	28	1.7%
CBS Inspection - Commercial or Multi-Family	24	1.5%
Bylaw - Temporary Signs Infraction on City Property	23	1.4%
Corporate - Graffiti Concerns	23	1.4%
Bylaw - Material on Public Property	22	1.4%
Parks - Garbage - WAM	20	1.2%
Roads - Debris on Backlane	20	1.2%
WATS - Water Quality	20	1.2%
WRS - Compost - Green Cart	20	1.2%
Total Top 20 SR Types	1,007	62.6%
Total Other SRs	602	37.4%
Total SRs for Ward	1,609	100.0%