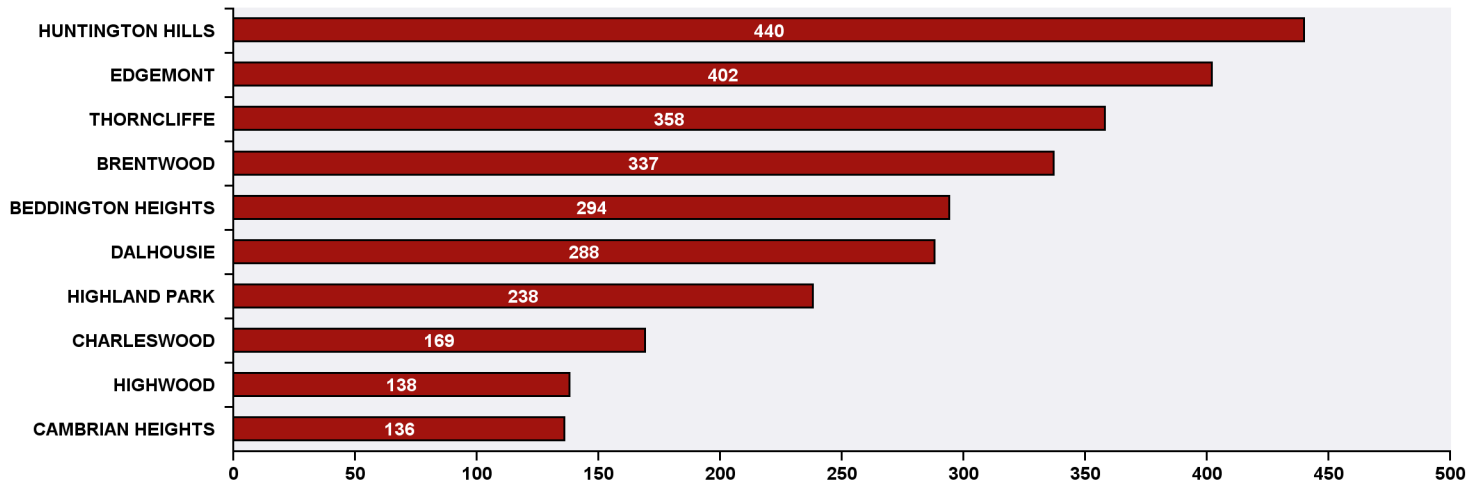


Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	366	10.0%
Roads - Street Cleaning	169	4.6%
WRS - Cart Management	169	4.6%
Finance - Property Tax Account Inquiry	129	3.5%
WATS - Sewage Back-up	105	2.9%
Parks - Tree Concern - WAM	102	2.8%
Roads - Backlane Maintenance	95	2.6%
WRS - Compost - Green Cart	90	2.5%
AS - Pick Up Stray	87	2.4%
Roads - Streetlight Maintenance	85	2.3%
CBS Inspection - Residential Improvement Project - RIP	74	2.0%
WRS - Waste - Residential	70	1.9%
CBS Inspection - Electrical	65	1.8%
Roads - Pothole Maintenance	64	1.7%
Bylaw - Material on Public Property	60	1.6%
WATS - Sewer Maintenance	58	1.6%
Roads - Roadway Maintenance	54	1.5%
CT - Employee Conduct	52	1.4%
WRS - Recycling - Blue Cart	52	1.4%
Corporate - Graffiti Concerns	49	1.3%
Total Top 20 SR Types	1,995	54.3%
Total Other SRs	1,676	45.7%
Total SRs for Ward	3,671	100.0%