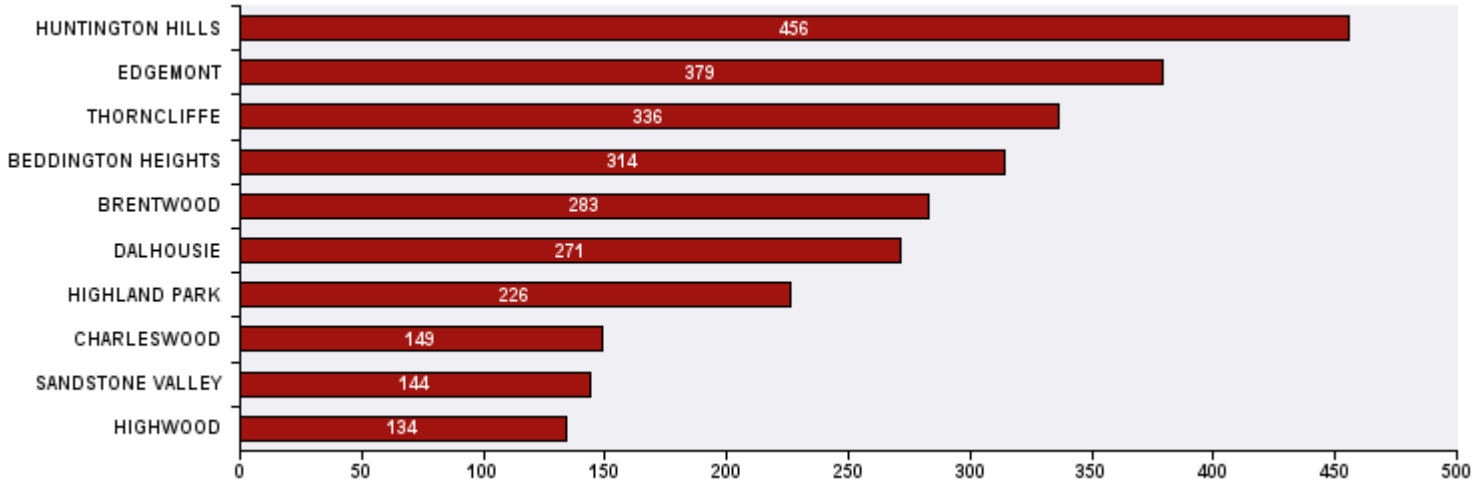


Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CFD - Operation Birthdays	657	18.9%
WRS - Cart Management	172	5.0%
Roads - Backlane Maintenance	142	4.1%
Finance - Property Tax Account Inquiry	102	2.9%
WATS - Sewage Back-up	101	2.9%
WRS - Waste - Residential	95	2.7%
Parks - Tree Concern - WAM	86	2.5%
Roads - Streetlight Maintenance	86	2.5%
WRS - Recycling - Blue Cart	73	2.1%
Roads - Pothole Maintenance	69	2.0%
WRS - Compost - Green Cart	67	1.9%
WATS - Catch Basin Concerns	61	1.8%
Bylaw - Material on Public Property	60	1.7%
Finance - ONLINE TIPP Agreement Request	53	1.5%
AS - Pick Up Stray	51	1.5%
Corporate - Graffiti Concerns	51	1.5%
AS - Animal at Large	50	1.4%
CBS Inspection - Electrical	48	1.4%
Compliance - Business Licence Concern	44	1.3%
Roads - Debris on Street/Sidewalk/Boulevard	44	1.3%
Total Top 20 SR Types	2,112	60.8%
Total Other SRs	1,361	39.2%
Total SRs for Ward	3,473	100.0%