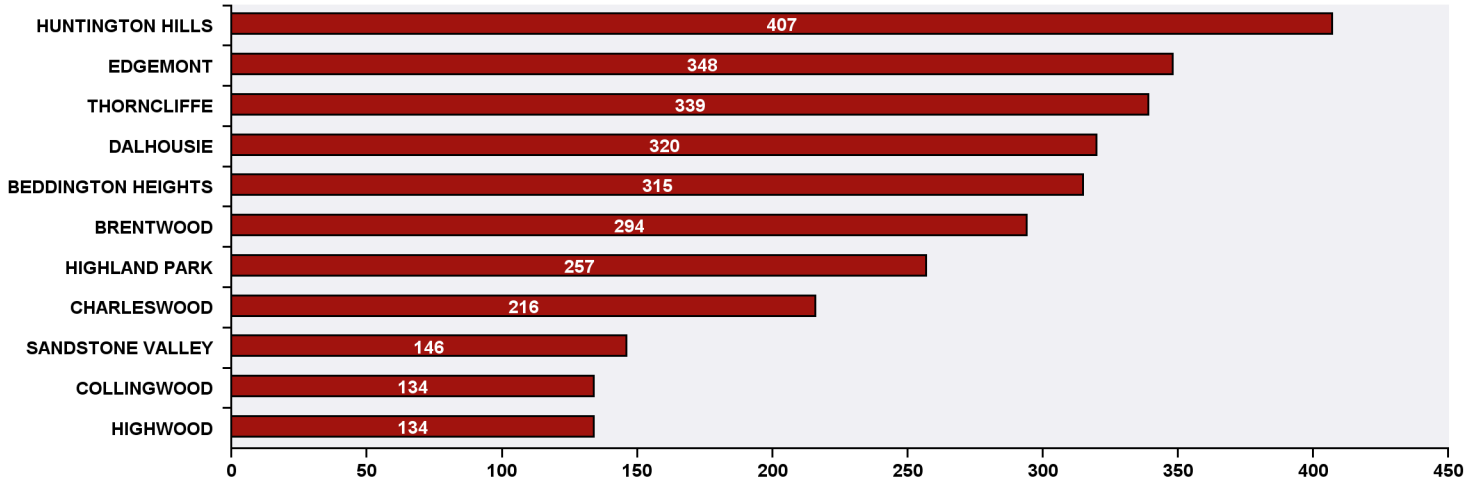


### Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	191	5.3%
Parks - Tree Concern - WAM	167	4.6%
Bylaw - Long Grass - Weeds Infraction	165	4.6%
Roads - Backlane Maintenance	146	4.0%
Finance - Property Tax Account Inquiry	124	3.4%
WATS - Sewage Back-up	114	3.1%
AS - Pick Up Stray	111	3.1%
CBS Inspection - Residential Improvement Project - RIP	108	3.0%
CBS Inspection - Electrical	98	2.7%
Roads - Pothole Maintenance	82	2.3%
WRS - Compost - Green Cart	75	2.1%
Roads - Debris on Street/Sidewalk/Boulevard	69	1.9%
Roads - Dead Animal Pick-Up	65	1.8%
WRS - Waste - Residential	65	1.8%
Roads - Roadway Maintenance	64	1.8%
WATS - Sewer Maintenance	60	1.7%
Finance - ONLINE TIPP Agreement Request	56	1.5%
CN - Subsidized Programs - Fair Entry	55	1.5%
WRS - Recycling - Blue Cart	54	1.5%
Bylaw - Material on Public Property	52	1.4%
Roads - Streetlight Maintenance	52	1.4%
<b>Total Top 20 SR Types</b>	<b>1,973</b>	<b>54.5%</b>
<b>Total Other SRs</b>	<b>1,650</b>	<b>45.5%</b>
<b>Total SRs for Ward</b>	<b>3,623</b>	<b>100.0%</b>