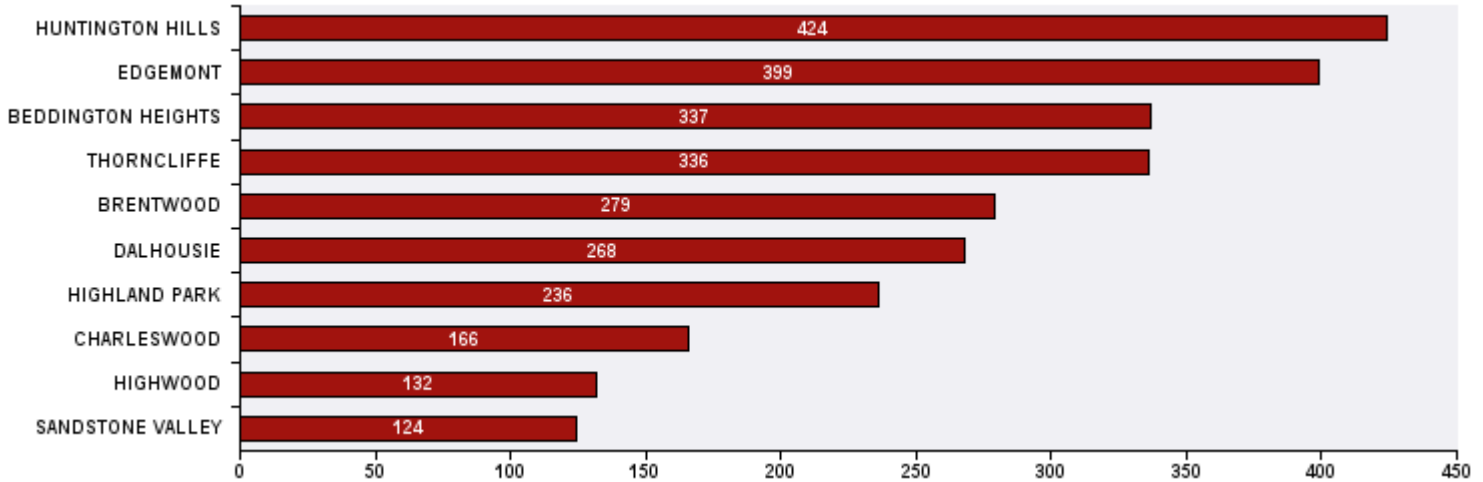


Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	194	5.6%
WRS - Cart Management	182	5.2%
Roads - Backlane Maintenance	141	4.0%
Finance - Property Tax Account Inquiry	106	3.0%
CBS Inspection - Electrical	100	2.9%
AS - Pick Up Stray	97	2.8%
CBS Inspection - Residential Improvement Project - RIP	93	2.7%
WATS - Sewage Back-up	91	2.6%
Bylaw - Long Grass - Weeds Infraction	89	2.6%
Bylaw - Material on Public Property	76	2.2%
Roads - Dead Animal Pick-Up	74	2.1%
Roads - Pothole Maintenance	71	2.0%
WRS - Waste - Residential	67	1.9%
Finance - ONLINE TIPP Agreement Request	65	1.9%
CN - Subsidized Programs - Fair Entry	63	1.8%
Roads - Roadway Maintenance	55	1.6%
311 Contact Us	50	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	50	1.4%
WATS - Sewer Maintenance	49	1.4%
WRS - Recycling - Blue Cart	47	1.3%
Total Top 20 SR Types	1,760	50.5%
Total Other SRs	1,724	49.5%
Total SRs for Ward	3,484	100.0%