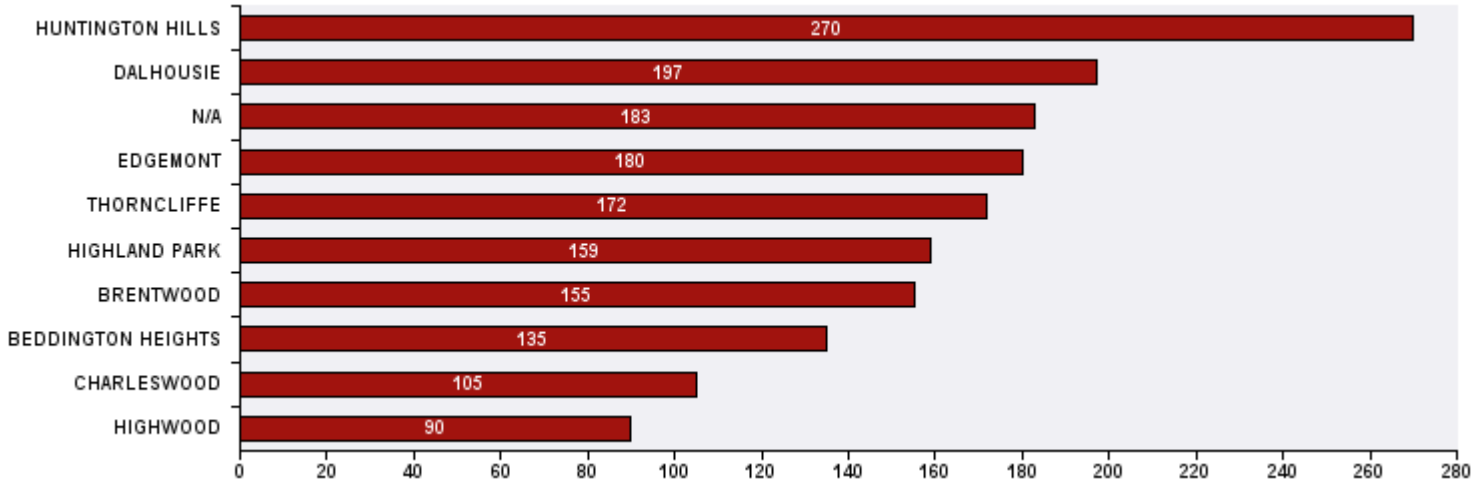


### Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	227	10.2%
WATS - Sewage Back-up	130	5.8%
WRS - Cart Management	109	4.9%
Corporate - Graffiti Concerns	63	2.8%
Roads - Streetlight Maintenance	60	2.7%
WRS - Recycling - Blue Cart	60	2.7%
WRS - Waste - Residential	58	2.6%
CBS Inspection - Electrical	53	2.4%
Finance - Property Tax Account Inquiry	53	2.4%
CBS Inspection - Furnace Replacement	51	2.3%
CT - Employee Conduct	50	2.2%
Finance - ONLINE TIPP Agreement Request	49	2.2%
CBS Inspection - Residential Improvement Project - RIP	47	2.1%
Roads - Snow and Ice Control	44	2.0%
WATS - Sewer Maintenance	41	1.8%
AS - Pick Up Stray	39	1.7%
Bylaw - Material on Public Property	34	1.5%
WRS - Compost - Green Cart	31	1.4%
Parks - Snow and Ice Concerns - WAM	30	1.3%
CN - Subsidized Programs - Fair Entry	26	1.2%
<b>Total Top 20 SR Types</b>	<b>1,255</b>	<b>56.2%</b>
<b>Total Other SRs</b>	<b>980</b>	<b>43.8%</b>
<b>Total SRs for Ward</b>	<b>2,235</b>	<b>100.0%</b>