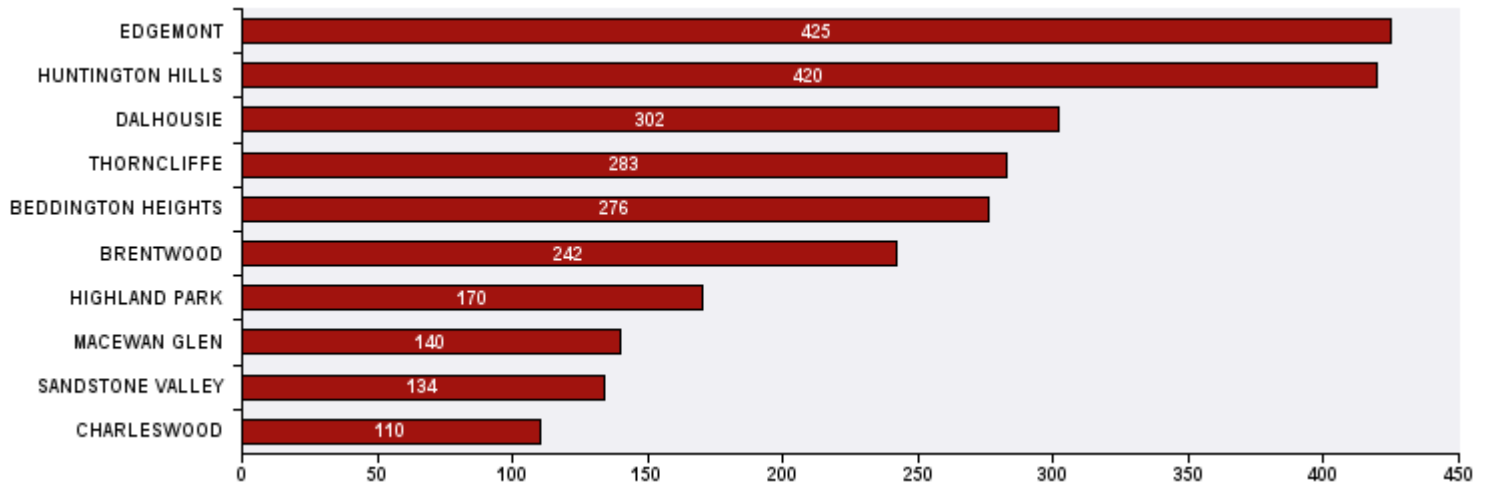


Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	573	18.5%
Bylaw - Snow and Ice on Sidewalk	255	8.2%
WRS - Waste - Residential	162	5.2%
WRS - Cart Management	110	3.5%
WATS - Sewage Back-up	95	3.1%
Corporate - Graffiti Concerns	90	2.9%
Finance - Property Tax Account Inquiry	83	2.7%
CBS Inspection - Residential Improvement Project - RIP	82	2.6%
Finance - ONLINE TIPP Agreement Request	75	2.4%
WRS - Recycling - Blue Cart	75	2.4%
CBS Inspection - Electrical	68	2.2%
CBS Inspection - Furnace Replacement	57	1.8%
AS - Pick Up Stray	56	1.8%
Bylaw - Material on Public Property	46	1.5%
CT - Employee Conduct	43	1.4%
WRS - Compost - Green Cart	38	1.2%
Parks - Wildlife Management	37	1.2%
CT - Bus Stops	36	1.2%
WATS - Sewer Maintenance	35	1.1%
Parks - Snow and Ice Concerns - WAM	34	1.1%
Total Top 20 SR Types	2,050	66.1%
Total Other SRs	1,053	33.9%
Total SRs for Ward	3,103	100.0%