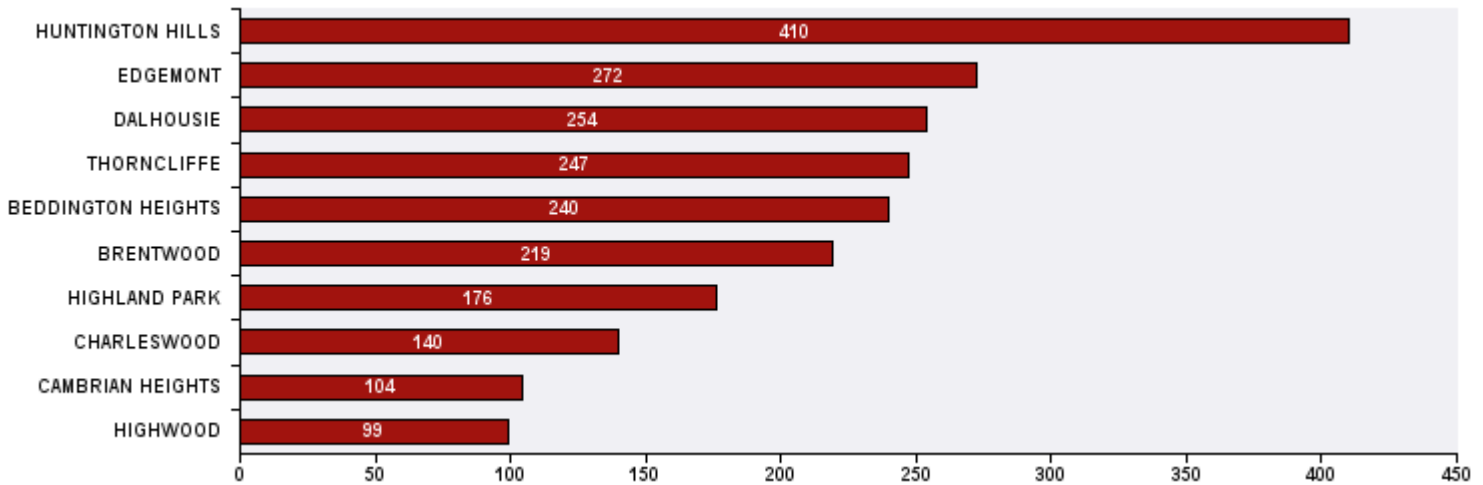


### Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	315	11.1%
Roads - Snow and Ice Control	136	4.8%
WRS - Cart Management	123	4.3%
Parks - Wildlife Management	99	3.5%
Roads - Streetlight Maintenance	90	3.2%
Corporate - Graffiti Concerns	83	2.9%
Finance - Property Tax Account Inquiry	82	2.9%
WATS - Sewage Back-up	71	2.5%
CBS Inspection - Residential Improvement Project - RIP	65	2.3%
CT - Employee Conduct	64	2.3%
CBS Inspection - Electrical	62	2.2%
WRS - Waste - Residential	61	2.2%
Parks - Snow and Ice Concerns - WAM	56	2.0%
AS - Pick Up Stray	51	1.8%
CBS Inspection - Furnace Replacement	51	1.8%
WATS - Water Main Break or Leak	46	1.6%
Finance - ONLINE TIPP Agreement Request	45	1.6%
Roads - Traffic or Pedestrian Light Repair	41	1.4%
Roads - Sidewalk - Curb and Gutter Repair	36	1.3%
WRS - Recycling - Blue Cart	35	1.2%
<b>Total Top 20 SR Types</b>	<b>1,612</b>	<b>57.0%</b>
<b>Total Other SRs</b>	<b>1,216</b>	<b>43.0%</b>
<b>Total SRs for Ward</b>	<b>2,828</b>	<b>100.0%</b>