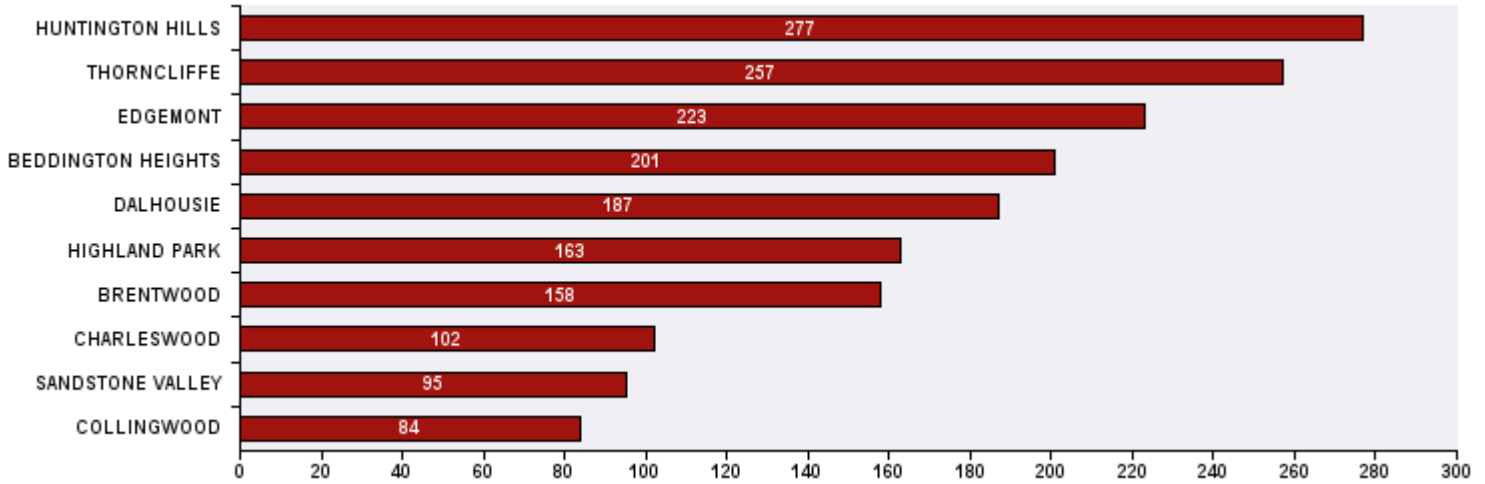


### Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	236	10.4%
Roads - Snow and Ice Control	114	5.0%
Finance - Property Tax Account Inquiry	96	4.2%
WATS - Sewage Back-up	94	4.2%
WRS - Cart Management	89	3.9%
CBS Inspection - Residential Improvement Project - RIP	83	3.7%
Finance - ONLINE TIPP Agreement Request	57	2.5%
WRS - Waste - Residential	52	2.3%
CBS Inspection - Furnace Replacement	50	2.2%
Corporate - Graffiti Concerns	49	2.2%
CBS Inspection - Electrical	47	2.1%
Parks - Snow and Ice Concerns - WAM	43	1.9%
Bylaw - Material on Public Property	38	1.7%
CT - Employee Conduct	38	1.7%
WRS - Recycling - Blue Cart	36	1.6%
AS - Pick Up Stray	33	1.5%
CT - Bus Stops	32	1.4%
Bylaw - Tree - Shrub Infraction	31	1.4%
WATS - Sewer Maintenance	31	1.4%
WATS - Water Outage	31	1.4%
<b>Total Top 20 SR Types</b>	<b>1,280</b>	<b>56.5%</b>
<b>Total Other SRs</b>	<b>985</b>	<b>43.5%</b>
<b>Total SRs for Ward</b>	<b>2,265</b>	<b>100.0%</b>