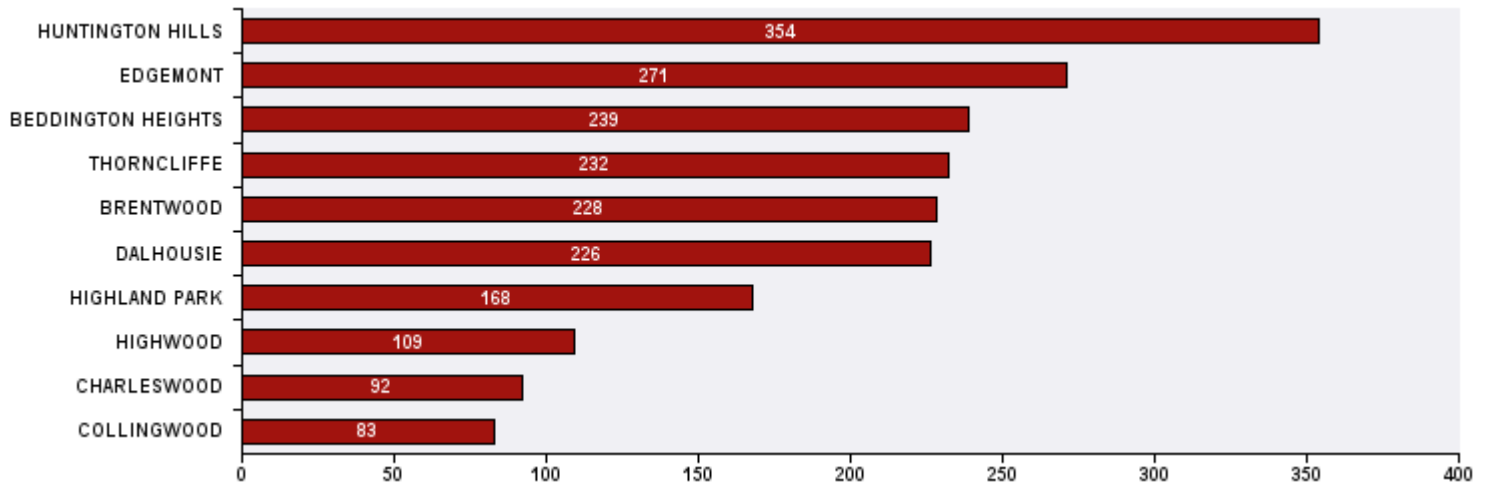




### Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	216	8.3%
WRS - Cart Management	155	6.0%
Roads - Streetlight Maintenance	115	4.4%
Roads - Snow and Ice Control	101	3.9%
WATS - Sewage Back-up	95	3.7%
Finance - Property Tax Account Inquiry	79	3.0%
Parks - Wildlife Management	74	2.9%
WRS - Recycling - Blue Cart	66	2.5%
WRS - Waste - Residential	63	2.4%
Finance - ONLINE TIPP Agreement Request	58	2.2%
CBS Inspection - Residential Improvement Project - RIP	56	2.2%
CT - Employee Conduct	55	2.1%
CBS Inspection - Electrical	52	2.0%
CBS Inspection - Furnace Replacement	49	1.9%
AS - Pick Up Stray	48	1.8%
Corporate - Graffiti Concerns	45	1.7%
WATS - Sewer Maintenance	45	1.7%
CN - Subsidized Programs - Fair Entry	38	1.5%
Bylaw - Material on Public Property	31	1.2%
WATS - Water Outage	30	1.2%
<b>Total Top 20 SR Types</b>	<b>1,471</b>	<b>56.7%</b>
<b>Total Other SRs</b>	<b>1,125</b>	<b>43.3%</b>
<b>Total SRs for Ward</b>	<b>2,596</b>	<b>100.0%</b>