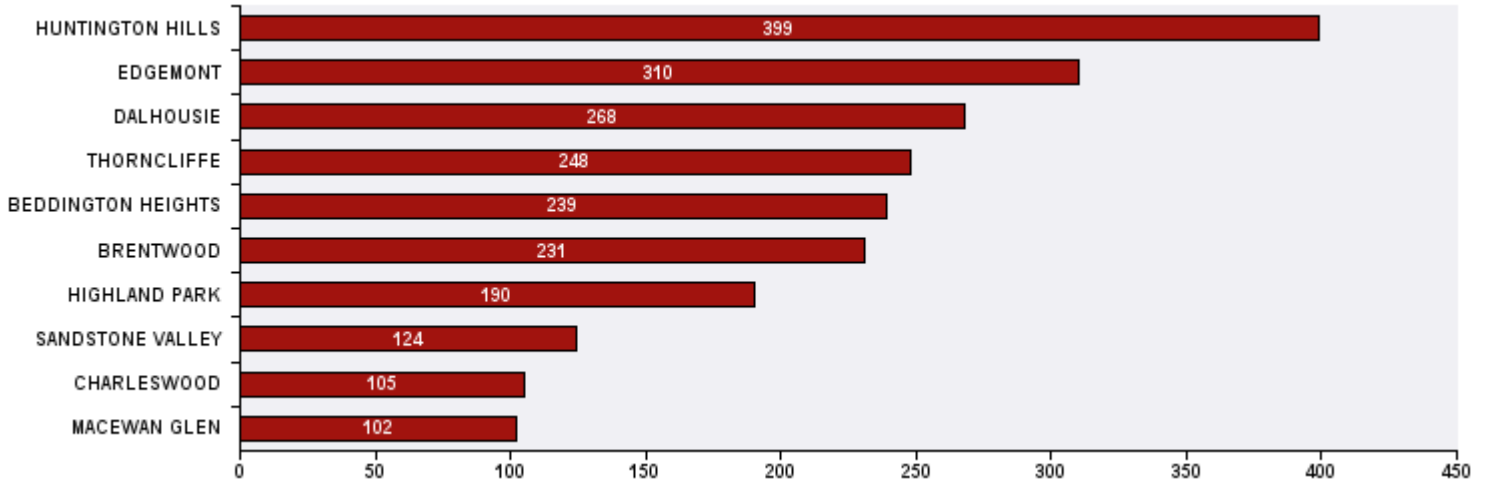




Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	305	10.9%
Bylaw - Snow and Ice on Sidewalk	267	9.5%
WRS - Cart Management	142	5.1%
Finance - Property Tax Account Inquiry	111	4.0%
WATS - Sewage Back-up	90	3.2%
WRS - Waste - Residential	85	3.0%
Corporate - Graffiti Concerns	71	2.5%
CBS Inspection - Electrical	63	2.3%
Parks - Snow and Ice Concerns - WAM	61	2.2%
Finance - ONLINE TIPP Agreement Request	59	2.1%
CT - Bus Stops	56	2.0%
CBS Inspection - Residential Improvement Project - RIP	55	2.0%
WRS - Recycling - Blue Cart	53	1.9%
CBS Inspection - Furnace Replacement	48	1.7%
AS - Pick Up Stray	46	1.6%
Bylaw - Material on Public Property	46	1.6%
WATS - Water Off-On Appointment	38	1.4%
WRS - Compost - Green Cart	38	1.4%
WATS - Sewer Maintenance	37	1.3%
Bylaw - Tree - Shrub Infraction	36	1.3%
Total Top 20 SR Types	1,707	61.1%
Total Other SRs	1,089	38.9%
Total SRs for Ward	2,796	100.0%