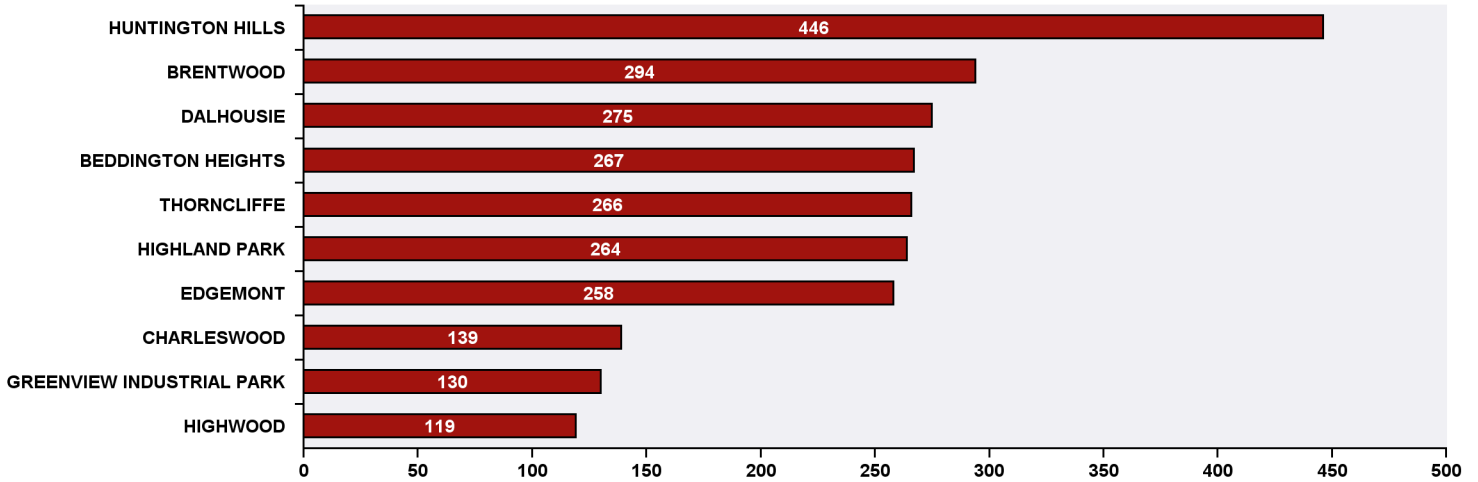




Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	154	4.7%
WRS - Cart Management	131	4.0%
Roads - Streetlight Maintenance	119	3.7%
WATS - Sewage Back-up	117	3.6%
Finance - Property Tax Account Inquiry	116	3.6%
Roads - Snow and Ice Control	111	3.4%
WATS - Catch Basin Concerns	110	3.4%
CT - Employee Conduct	74	2.3%
Roads - Roadway Maintenance	73	2.3%
Roads - Pothole Maintenance	72	2.2%
Roads - Traffic or Pedestrian Light Repair	66	2.0%
Roads - Backlane Maintenance	58	1.8%
Bylaw - Material on Public Property	55	1.7%
CBS Inspection - Residential Improvement Project - RIP	55	1.7%
AS - Pick Up Stray	54	1.7%
CBS Inspection - Furnace Replacement	52	1.6%
WRS - Recycling - Blue Cart	52	1.6%
WRS - Waste - Residential	52	1.6%
WATS - Sewer Maintenance	50	1.5%
CBS Inspection - Electrical	49	1.5%
Total Top 20 SR Types	1,620	49.9%
Total Other SRs	1,624	50.1%
Total SRs for Ward	3,244	100.0%