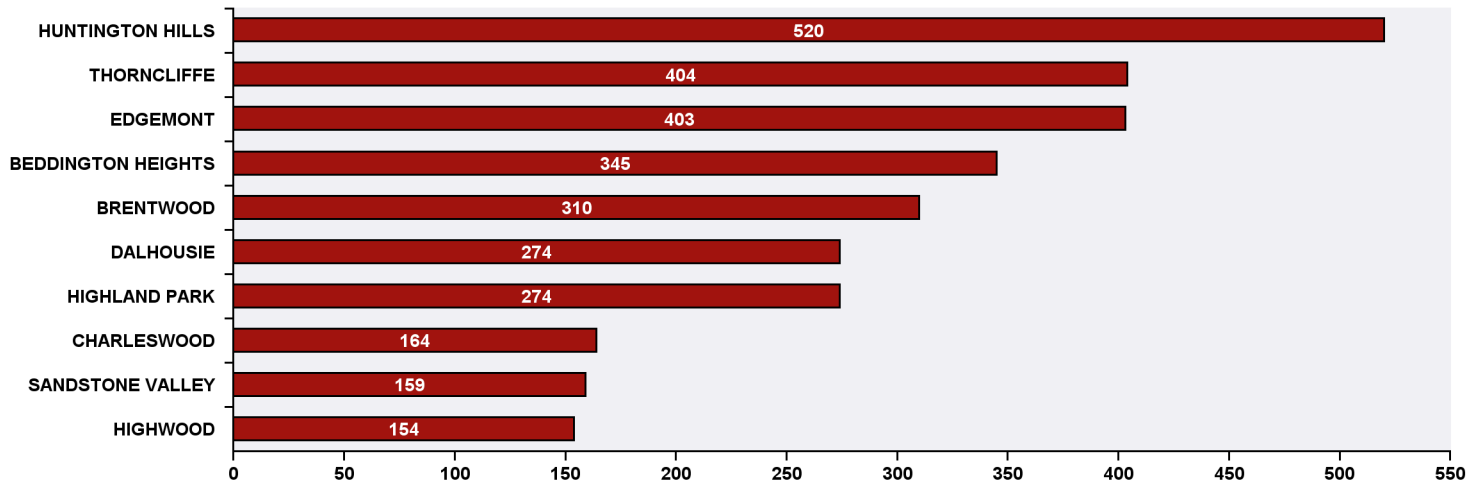


### Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	349	8.9%
WRS - Cart Management	143	3.6%
Parks - Tree Concern - WAM	136	3.5%
Finance - ONLINE TIPP Agreement Request	132	3.4%
Roads - Backlane Maintenance	117	3.0%
CBS Inspection - Electrical	112	2.8%
Finance - Property Tax Account Inquiry	105	2.7%
Roads - Street Cleaning	103	2.6%
WATS - Sewage Back-up	102	2.6%
Roads - Pothole Maintenance	97	2.5%
Bylaw - Tree - Shrub Infraction	78	2.0%
AS - Pick Up Stray	77	2.0%
WRS - Waste - Residential	77	2.0%
Roads - Roadway Maintenance	68	1.7%
WRS - Compost - Green Cart	68	1.7%
CBS Inspection - Residential Improvement Project - RIP	66	1.7%
CT - Employee Conduct	65	1.7%
WRS - Recycling - Blue Cart	64	1.6%
WATS - Sewer Maintenance	54	1.4%
CN - Subsidized Programs - Fair Entry	52	1.3%
<b>Total Top 20 SR Types</b>	<b>2,065</b>	<b>52.5%</b>
<b>Total Other SRs</b>	<b>1,866</b>	<b>47.5%</b>
<b>Total SRs for Ward</b>	<b>3,931</b>	<b>100.0%</b>