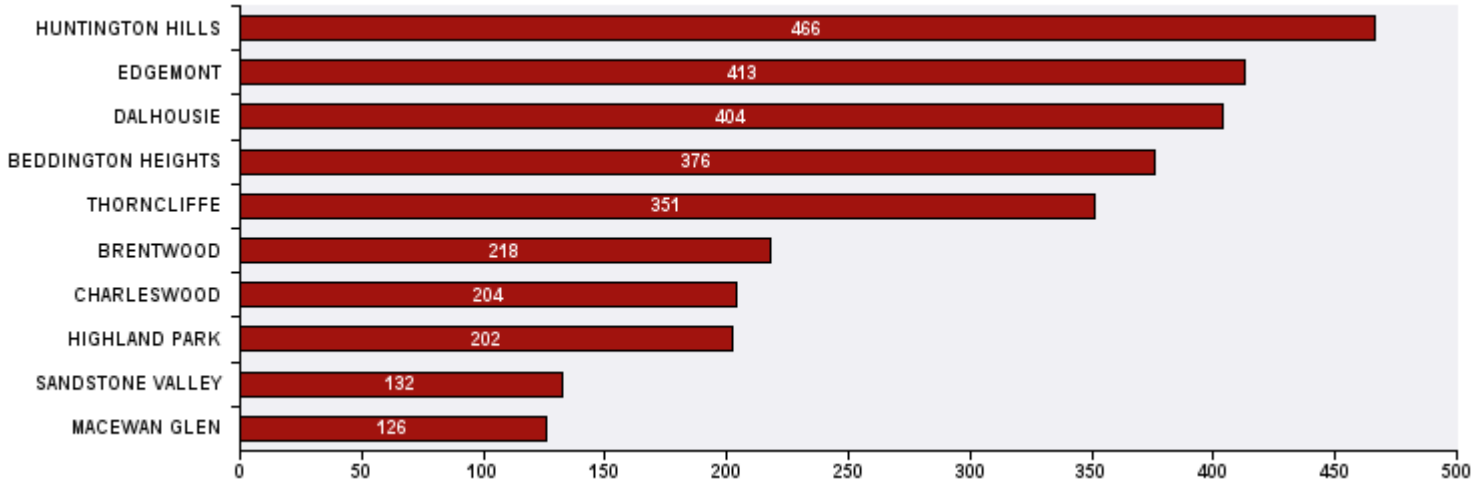


Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Compost - Green Cart	241	6.5%
Roads - Pothole Maintenance	185	5.0%
WRS - Cart Management	180	4.8%
Finance - Property Tax Account Inquiry	157	4.2%
Parks - Tree Concern - WAM	144	3.9%
Roads - Backlane Maintenance	138	3.7%
CFD - Operation Birthdays	117	3.1%
WRS - Waste - Residential	111	3.0%
Finance - ONLINE TIPP Agreement Request	102	2.7%
CN - Subsidized Programs - Fair Entry	85	2.3%
WATS - Sewage Back-up	81	2.2%
AS - Pick Up Stray	80	2.1%
Roads - Streetlight Maintenance	66	1.8%
Bylaw - Material on Public Property	64	1.7%
CBS Inspection - Residential Improvement Project - RIP	62	1.7%
311 Contact Us	61	1.6%
Corporate - Graffiti Concerns	59	1.6%
CBS Inspection - Electrical	56	1.5%
Roads - Street Cleaning	55	1.5%
WRS - Recycling - Blue Cart	54	1.4%
Total Top 20 SR Types	2,098	56.2%
Total Other SRs	1,636	43.8%
Total SRs for Ward	3,734	100.0%