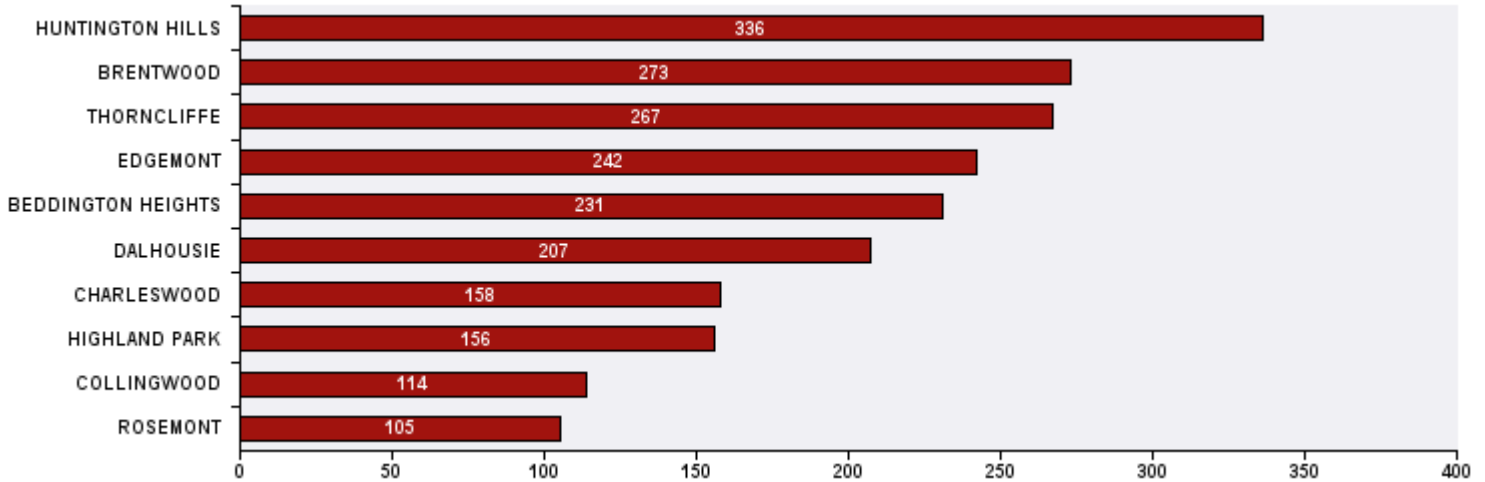


## Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Waste - Residential	117	4.3%
WRS - Cart Management	111	4.1%
Bylaw - Snow and Ice on Sidewalk	110	4.1%
Roads - Snow and Ice Control	108	4.0%
WATS - Sewage Back-up	99	3.7%
CBS Inspection - Electrical	80	3.0%
Roads - Streetlight Maintenance	76	2.8%
WRS - Compost - Green Cart	74	2.7%
Finance - Property Tax Account Inquiry	73	2.7%
CBS Inspection - Furnace Replacement	69	2.6%
WRS - Recycling - Blue Cart	69	2.6%
CBS Inspection - Residential Improvement Project - RIP	65	2.4%
AS - Pick Up Stray	64	2.4%
Finance - ONLINE TIPP Agreement Request	54	2.0%
WATS - Sewer Maintenance	53	2.0%
CT - Employee Conduct	50	1.9%
CN - Subsidized Programs - Fair Entry	44	1.6%
Corporate - Graffiti Concerns	39	1.4%
Finance - TIPP Agreement Request	37	1.4%
Roads - Traffic or Pedestrian Light Repair	37	1.4%
<b>Total Top 20 SR Types</b>	<b>1,429</b>	<b>53.1%</b>
<b>Total Other SRs</b>	<b>1,264</b>	<b>46.9%</b>
<b>Total SRs for Ward</b>	<b>2,693</b>	<b>100.0%</b>