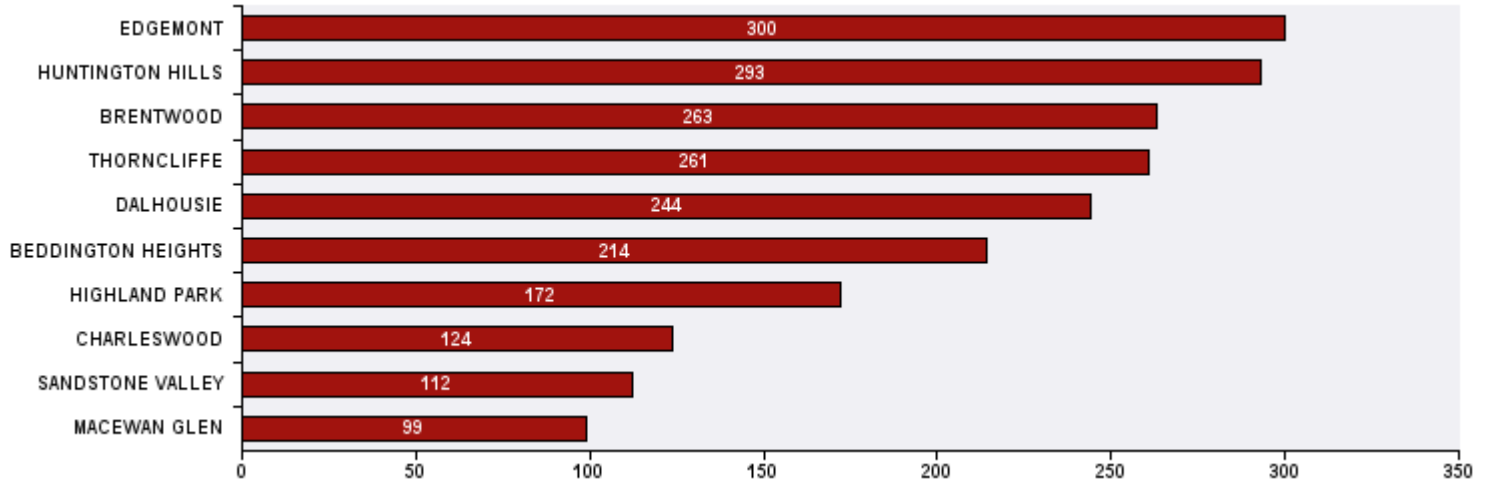


## Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	135	5.0%
CBS Inspection - Residential Improvement Project - RIP	111	4.1%
Finance - Property Tax Account Inquiry	111	4.1%
WATS - Sewage Back-up	111	4.1%
Corporate - Graffiti Concerns	102	3.8%
Bylaw - Snow and Ice on Sidewalk	100	3.7%
WRS - Compost - Green Cart	83	3.1%
CBS Inspection - Furnace Replacement	76	2.8%
CBS Inspection - Electrical	70	2.6%
Finance - ONLINE TIPP Agreement Request	65	2.4%
AS - Pick Up Stray	63	2.3%
WRS - Waste - Residential	57	2.1%
Bylaw - Material on Public Property	55	2.0%
Parks - Wildlife Management	50	1.9%
Roads - Snow and Ice Control	50	1.9%
WATS - Sewer Maintenance	47	1.7%
CN - Subsidized Programs - Fair Entry	46	1.7%
CT - Bus Stops	46	1.7%
CT - Employee Conduct	42	1.6%
WRS - Recycling - Blue Cart	42	1.6%
<b>Total Top 20 SR Types</b>	<b>1,462</b>	<b>54.4%</b>
<b>Total Other SRs</b>	<b>1,226</b>	<b>45.6%</b>
<b>Total SRs for Ward</b>	<b>2,688</b>	<b>100.0%</b>