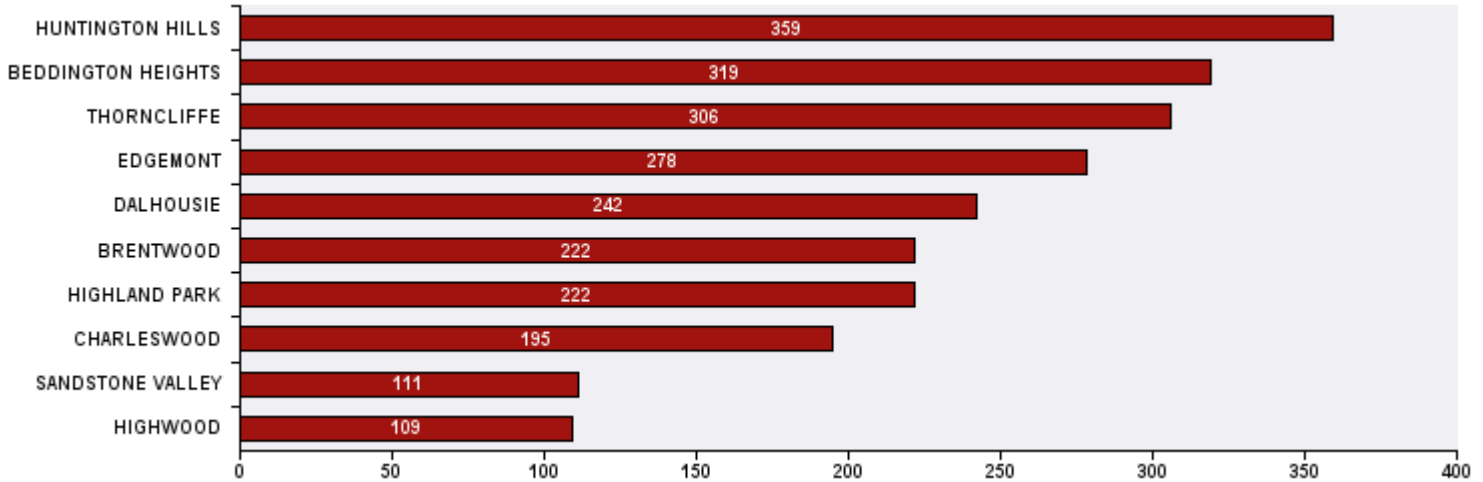


Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	185	6.0%
Roads - Backlane Maintenance	128	4.2%
WATS - Sewage Back-up	114	3.7%
AS - Pick Up Stray	93	3.0%
Roads - Streetlight Maintenance	90	2.9%
WRS - Compost - Green Cart	89	2.9%
Roads - Debris on Street/Sidewalk/Boulevard	73	2.4%
CBS Inspection - Furnace Replacement	71	2.3%
CBS Inspection - Residential Improvement Project - RIP	66	2.1%
Parks - Tree Concern - WAM	66	2.1%
CBS Inspection - Electrical	62	2.0%
WRS - Waste - Residential	62	2.0%
Finance - Property Tax Account Inquiry	56	1.8%
Roads - Snow and Ice Control	54	1.8%
CT - Employee Conduct	52	1.7%
Corporate - Graffiti Concerns	51	1.7%
Parks - Wildlife Sightings	50	1.6%
CN - Subsidized Programs - Fair Entry	48	1.6%
Bylaw - Material on Public Property	46	1.5%
CBS Inspection - Gas	46	1.5%
Total Top 20 SR Types	1,502	48.8%
Total Other SRs	1,579	51.2%
Total SRs for Ward	3,081	100.0%