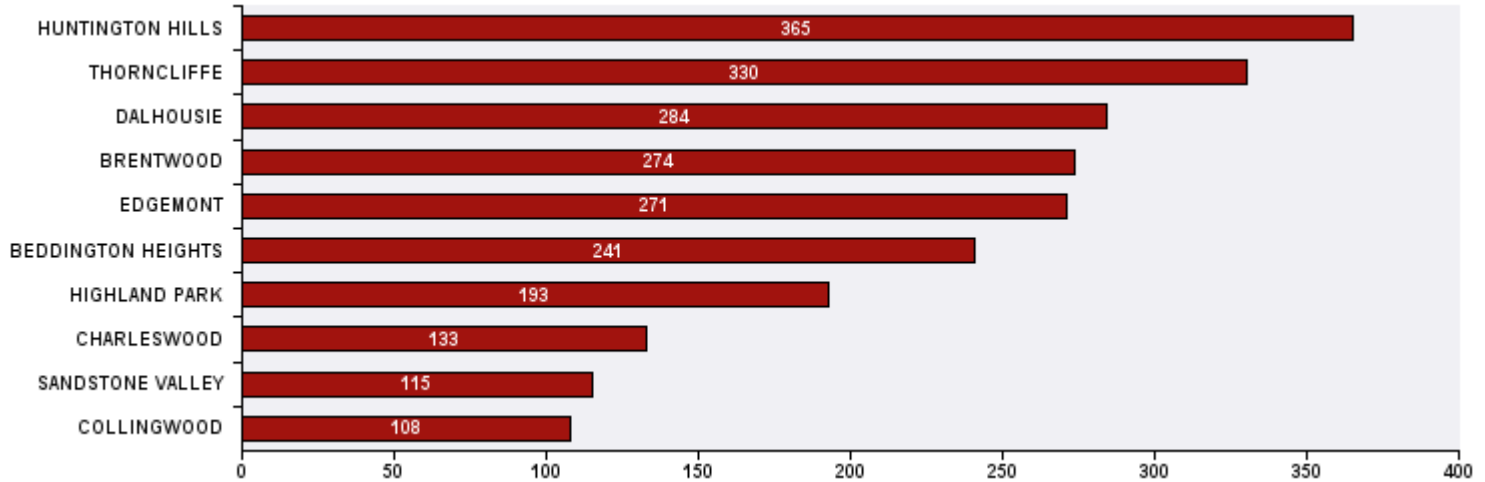


## Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CBS Inspection - Residential Improvement Project - RIP	162	5.4%
WRS - Cart Management	136	4.5%
WATS - Sewage Back-up	133	4.4%
Finance - Property Tax Account Inquiry	117	3.9%
CBS Inspection - Electrical	104	3.5%
CBS Inspection - Furnace Replacement	78	2.6%
WRS - Waste - Residential	73	2.4%
AS - Pick Up Stray	72	2.4%
Parks - Tree Concern - WAM	70	2.3%
Bylaw - Material on Public Property	68	2.3%
WRS - Compost - Green Cart	65	2.2%
Finance - ONLINE TIPP Agreement Request	64	2.1%
Parks - Wildlife Management	63	2.1%
WATS - Sewer Maintenance	63	2.1%
Corporate - Graffiti Concerns	60	2.0%
Roads - Backlane Maintenance	58	1.9%
WRS - Recycling - Blue Cart	53	1.8%
CN - Subsidized Programs - Fair Entry	46	1.5%
WATS - Water Off-On Appointment	41	1.4%
CT - Employee Conduct	40	1.3%
<b>Total Top 20 SR Types</b>	<b>1,566</b>	<b>52.3%</b>
<b>Total Other SRs</b>	<b>1,428</b>	<b>47.7%</b>
<b>Total SRs for Ward</b>	<b>2,994</b>	<b>100.0%</b>