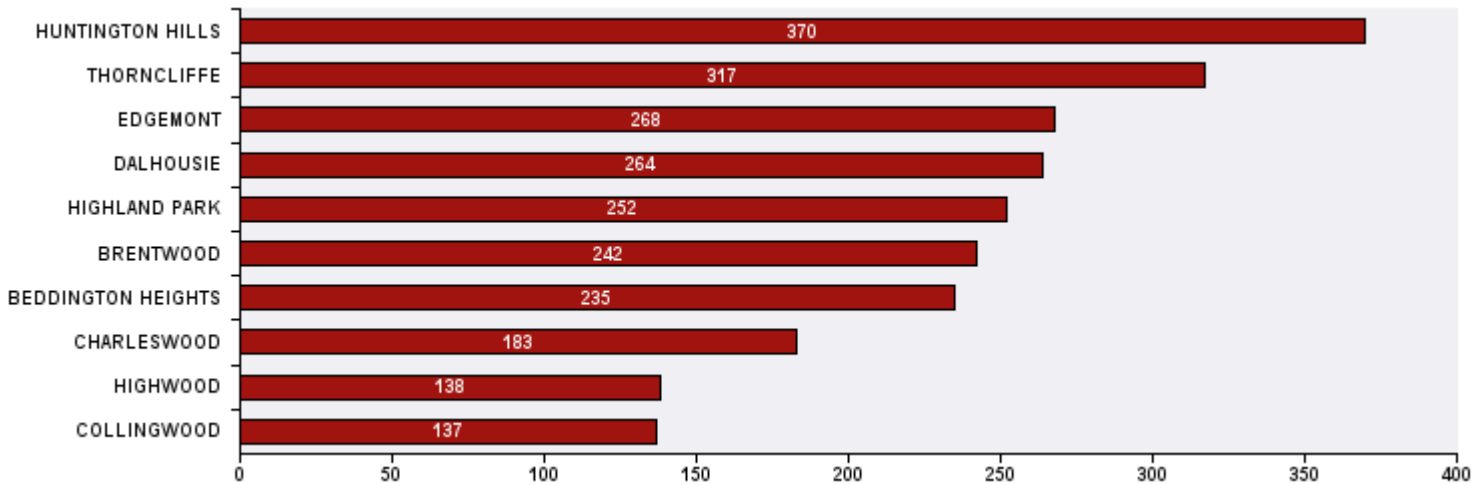


Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	151	4.7%
Roads - Backlane Maintenance	145	4.5%
Parks - Tree Concern - WAM	128	4.0%
WATS - Sewage Back-up	115	3.6%
AS - Pick Up Stray	98	3.1%
CBS Inspection - Residential Improvement Project - RIP	86	2.7%
CBS Inspection - Electrical	79	2.5%
WRS - Waste - Residential	79	2.5%
WATS - Sewer Maintenance	71	2.2%
Finance - Property Tax Account Inquiry	70	2.2%
Bylaw - Material on Public Property	60	1.9%
CT - Employee Conduct	59	1.8%
Roads - Dead Animal Pick-Up	58	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	56	1.7%
Bylaw - Tree - Shrub Infraction	53	1.7%
CBS Inspection - Furnace Replacement	53	1.7%
CN - Subsidized Programs - Fair Entry	52	1.6%
Roads - Roadway Maintenance	52	1.6%
Bylaw - Long Grass - Weeds Infraction	50	1.6%
Roads - Streetlight Maintenance	49	1.5%
Total Top 20 SR Types	1,564	48.8%
Total Other SRs	1,643	51.2%
Total SRs for Ward	3,207	100.0%