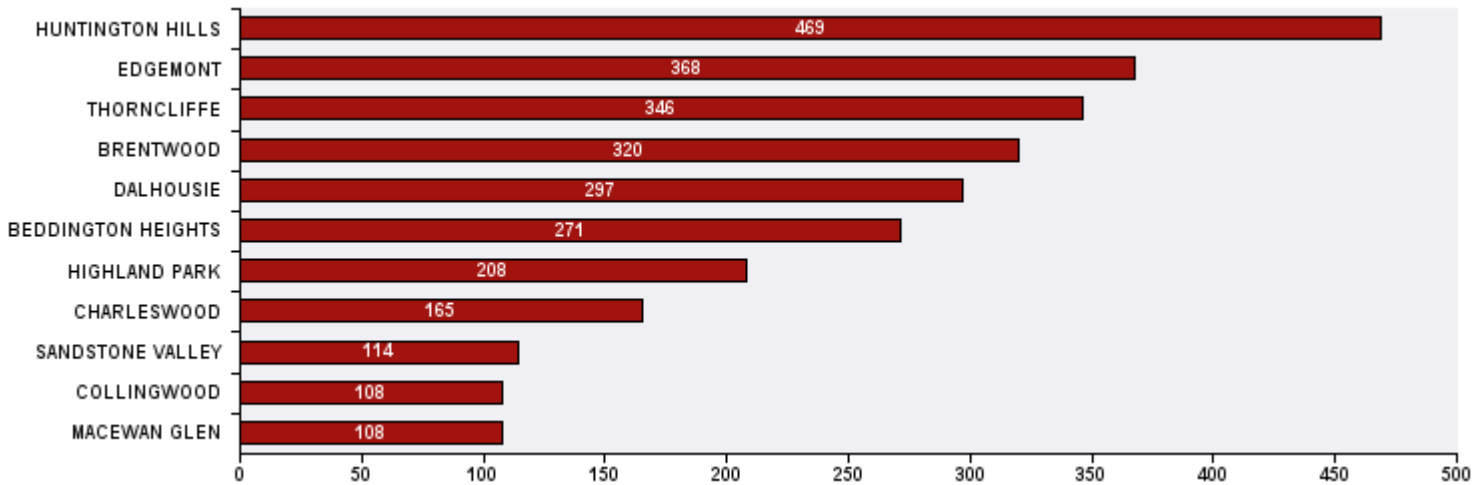


Top 10 Communities in Ward 4 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	199	5.9%
Parks - Tree Concern - WAM	173	5.1%
Finance - Property Tax Account Inquiry	131	3.9%
CBS Inspection - Residential Improvement Project - RIP	115	3.4%
WATS - Sewage Back-up	104	3.1%
Roads - Backlane Maintenance	98	2.9%
WRS - Recycling - Blue Cart	77	2.3%
CBS Inspection - Electrical	76	2.2%
Finance - ONLINE TIPP Agreement Request	76	2.2%
WRS - Waste - Residential	76	2.2%
CN - Subsidized Programs - Fair Entry	75	2.2%
AS - Pick Up Stray	74	2.2%
WATS - Sewer Maintenance	62	1.8%
Roads - Dead Animal Pick-Up	59	1.7%
Bylaw - Material on Public Property	55	1.6%
CBS Inspection - Furnace Replacement	54	1.6%
Roads - Pothole Maintenance	50	1.5%
311 Contact Us	48	1.4%
WRS - Compost - Green Cart	46	1.4%
CT - Employee Conduct	43	1.3%
Total Top 20 SR Types	1,691	49.9%
Total Other SRs	1,696	50.1%
Total SRs for Ward	3,387	100.0%