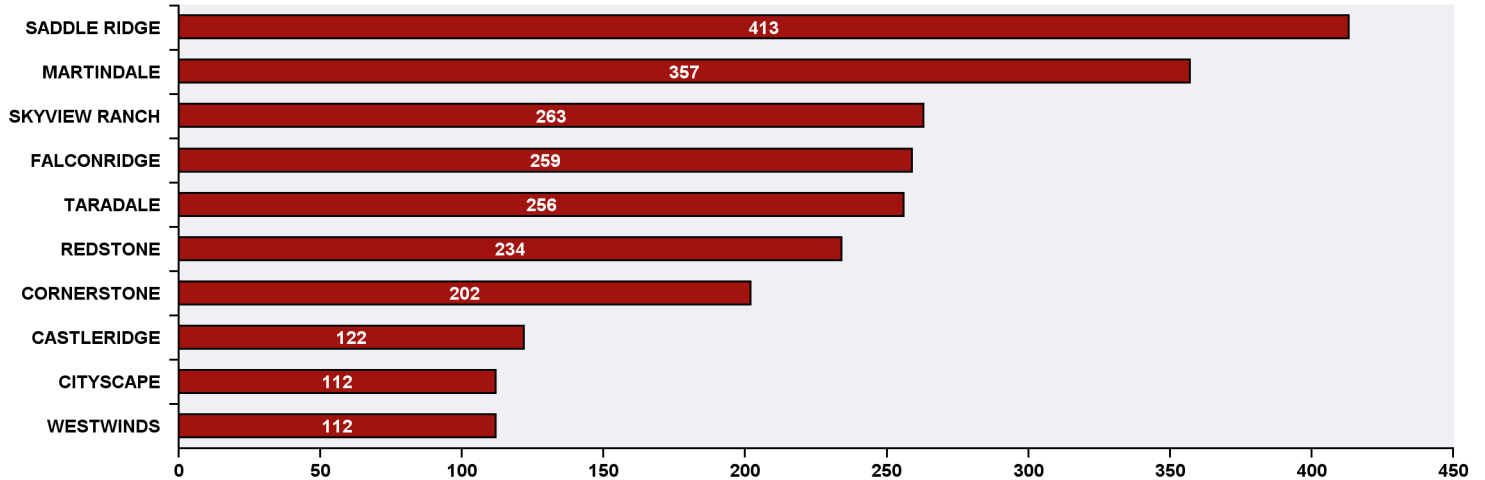


Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	165	6.3%
CBS Inspection - Commercial or Multi-Family	131	5.0%
CBS Inspection - Electrical	114	4.4%
CBS Inspection - Residential Improvement Project - RIP	108	4.1%
Bylaw - Long Grass - Weeds Infraction	102	3.9%
WRS - New Service - Carts	101	3.9%
WRS - Cart Management	98	3.8%
Roads - Dead Animal Pick-Up	73	2.8%
Finance - TIPP Agreement Request	69	2.6%
CBS Inspection - Plumbing	66	2.5%
Bylaw - Material on Public Property	63	2.4%
WRS - Waste - Residential	56	2.1%
Finance - ONLINE TIPP Agreement Request	50	1.9%
Roads - Debris on Backlane	42	1.6%
CBS Inspection - Heating & Ventilation	39	1.5%
Roads - Backlane Maintenance	39	1.5%
WRS - Recycling - Blue Cart	36	1.4%
CBS Inspection - SCP - New Home	35	1.3%
CT - Employee Conduct	35	1.3%
CN - Subsidized Programs - Fair Entry	32	1.2%
Roads - Pothole Maintenance	32	1.2%
Total Top 20 SR Types	1,486	57.0%
Total Other SRs	1,120	43.0%
Total SRs for Ward	2,606	100.0%