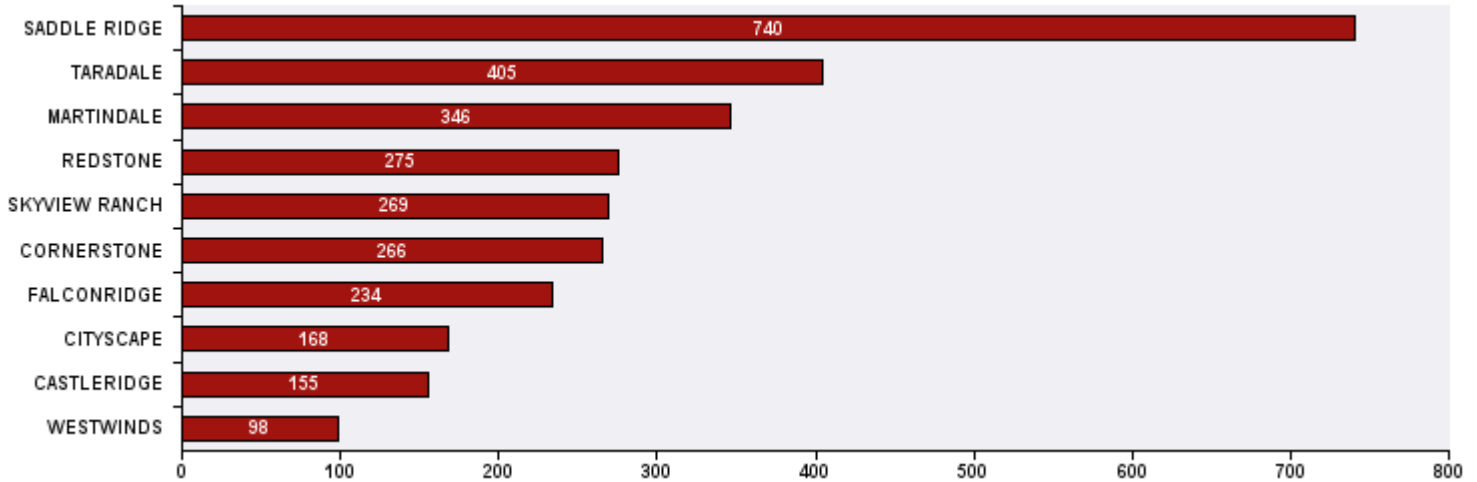


Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Programs	227	7.1%
CBS Inspection - Residential Improvement Project - RIP	194	6.1%
Finance - Property Tax Account Inquiry	194	6.1%
WRS - Cart Management	164	5.1%
CBS Inspection - Electrical	143	4.5%
WRS - New Service - Carts	100	3.1%
Bylaw - Temporary Signs Infraction on City Property	89	2.8%
CBS Inspection - Plumbing	86	2.7%
CN - Subsidized Programs - Fair Entry	81	2.5%
Bylaw - Material on Public Property	79	2.5%
WRS - Waste - Residential	77	2.4%
Finance - ONLINE TIPP Agreement Request	73	2.3%
CBS Inspection - Commercial or Multi-Family	72	2.3%
Finance - TIPP Agreement Request	68	2.1%
Roads - Dead Animal Pick-Up	60	1.9%
Bylaw - Long Grass - Weeds Infraction	54	1.7%
311 Contact Us	53	1.7%
CBS - RIM - Property Research	46	1.4%
CBS Inspection - Cancellation or Reschedule	45	1.4%
Roads - Pothole Maintenance	43	1.3%
Total Top 20 SR Types	1,948	61.1%
Total Other SRs	1,239	38.9%
Total SRs for Ward	3,187	100.0%