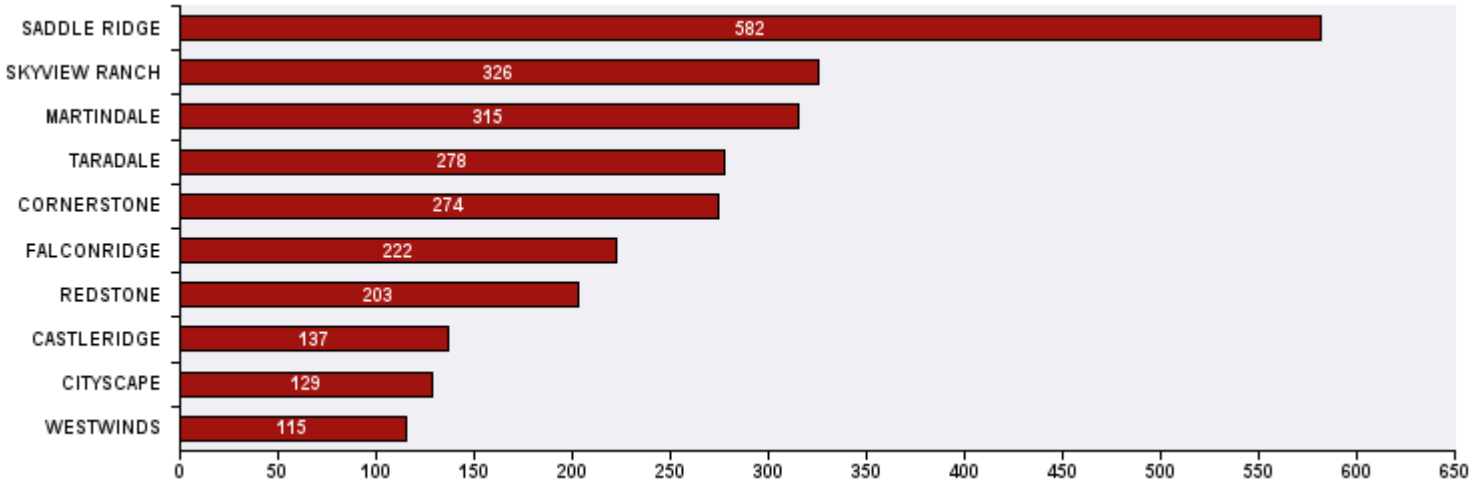


Top 10 Communities in Ward 5 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|--|--------------|-----------------|
| CBS Inspection - Electrical | 231 | 8.0% |
| CBS Inspection - Residential Improvement Project - RIP | 192 | 6.7% |
| Finance - Property Tax Account Inquiry | 155 | 5.4% |
| CBS Inspection - Plumbing | 130 | 4.5% |
| WRS - Cart Management | 120 | 4.2% |
| CBS Inspection - Commercial or Multi-Family | 109 | 3.8% |
| WRS - New Service - Carts | 107 | 3.7% |
| CBS Inspection - Cancellation or Reschedule | 77 | 2.7% |
| CBS Inspection - Heating & Ventilation | 74 | 2.6% |
| WRS - Waste - Residential | 70 | 2.4% |
| CBS Inspection - Gas | 68 | 2.4% |
| Finance - TIPP Agreement Request | 58 | 2.0% |
| Roads - Debris on Street/Sidewalk/Boulevard | 55 | 1.9% |
| Bylaw - Material on Public Property | 53 | 1.8% |
| Bylaw - Temporary Signs Infraction on City Property | 50 | 1.7% |
| Bylaw - Waste and Recycling Infractions | 50 | 1.7% |
| Compliance - Business Licence Concern | 45 | 1.6% |
| Finance - ONLINE TIPP Agreement Request | 44 | 1.5% |
| CBS - RIM - Property Research | 39 | 1.4% |
| WRS - Recycling - Blue Cart | 39 | 1.4% |
| Total Top 20 SR Types | 1,766 | 61.5% |
| Total Other SRs | 1,107 | 38.5% |
| Total SRs for Ward | 2,873 | 100.0% |