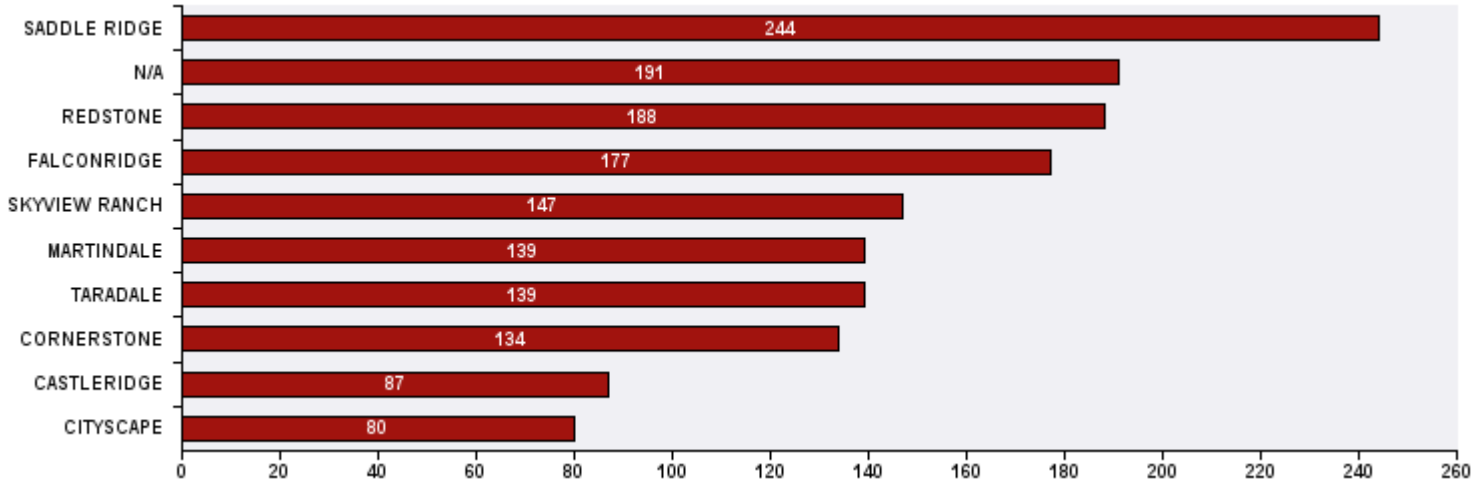


## Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	177	9.9%
CBS Inspection - Commercial or Multi-Family	104	5.8%
Finance - TIPP Agreement Request	92	5.1%
Finance - Property Tax Account Inquiry	90	5.0%
WRS - New Service - Carts	89	5.0%
CBS Inspection - Residential Improvement Project - RIP	71	4.0%
Roads - Traffic or Pedestrian Light Repair	68	3.8%
CBS Inspection - Electrical	65	3.6%
Finance - ONLINE TIPP Agreement Request	63	3.5%
WRS - Waste - Residential	57	3.2%
WRS - Cart Management	56	3.1%
CBS Inspection - Plumbing	52	2.9%
CBS Inspection - Cancellation or Reschedule	37	2.1%
Roads - Snow and Ice Control	34	1.9%
WRS - Recycling - Blue Cart	33	1.8%
CT - Employee Conduct	32	1.8%
Roads - Traffic Signal Timing Inquiry	31	1.7%
CBS Inspection - Gas	26	1.5%
CBS Inspection - Heating & Ventilation	25	1.4%
Parks - Snow and Ice Concerns - WAM	24	1.3%
<b>Total Top 20 SR Types</b>	<b>1,226</b>	<b>68.4%</b>
<b>Total Other SRs</b>	<b>567</b>	<b>31.6%</b>
<b>Total SRs for Ward</b>	<b>1,793</b>	<b>100.0%</b>