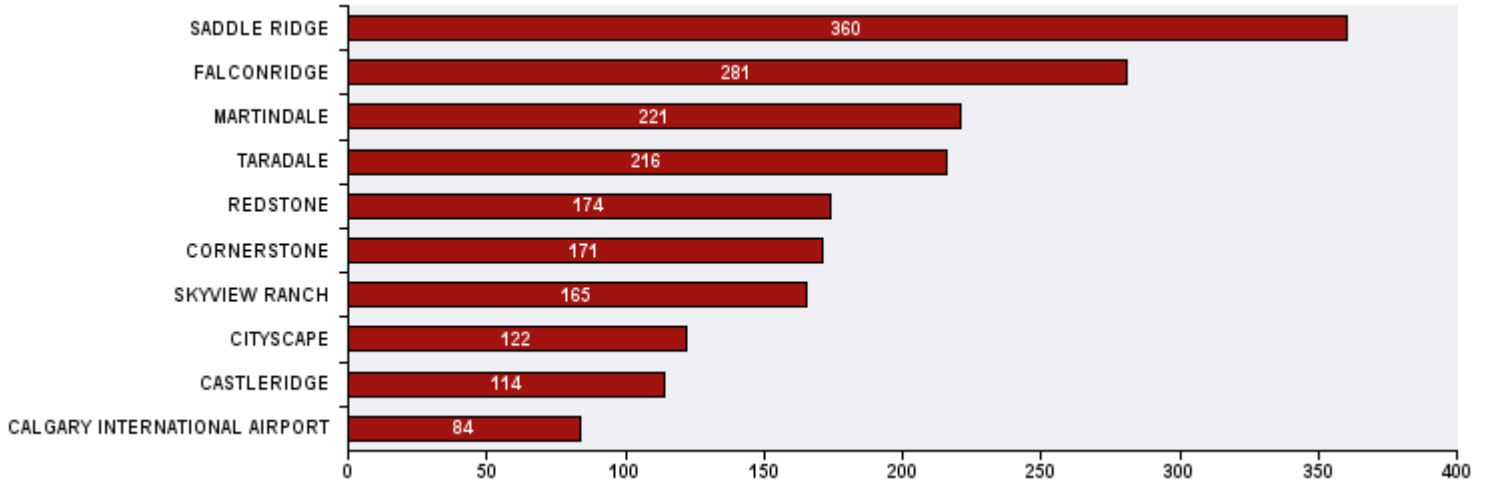


## Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	358	16.4%
Finance - Property Tax Account Inquiry	121	5.5%
CBS Inspection - Commercial or Multi-Family	103	4.7%
CBS Inspection - Electrical	96	4.4%
WRS - New Service - Carts	93	4.3%
WRS - Cart Management	83	3.8%
CBS Inspection - Residential Improvement Project - RIP	70	3.2%
Roads - Streetlight Maintenance	63	2.9%
Finance - TIPP Agreement Request	62	2.8%
Roads - Traffic or Pedestrian Light Repair	62	2.8%
WRS - Waste - Residential	58	2.7%
CBS Inspection - Plumbing	51	2.3%
Roads - Snow and Ice Control	40	1.8%
CT - Employee Conduct	37	1.7%
WRS - Recycling - Blue Cart	33	1.5%
Roads - Pothole Maintenance	32	1.5%
Parks - Snow and Ice Concerns - WAM	31	1.4%
WRS - Compost - Green Cart	29	1.3%
Bylaw - Temporary Signs Infraction on City Property	27	1.2%
CBS Inspection - Cancellation or Reschedule	26	1.2%
<b>Total Top 20 SR Types</b>	<b>1,475</b>	<b>67.4%</b>
<b>Total Other SRs</b>	<b>713</b>	<b>32.6%</b>
<b>Total SRs for Ward</b>	<b>2,188</b>	<b>100.0%</b>