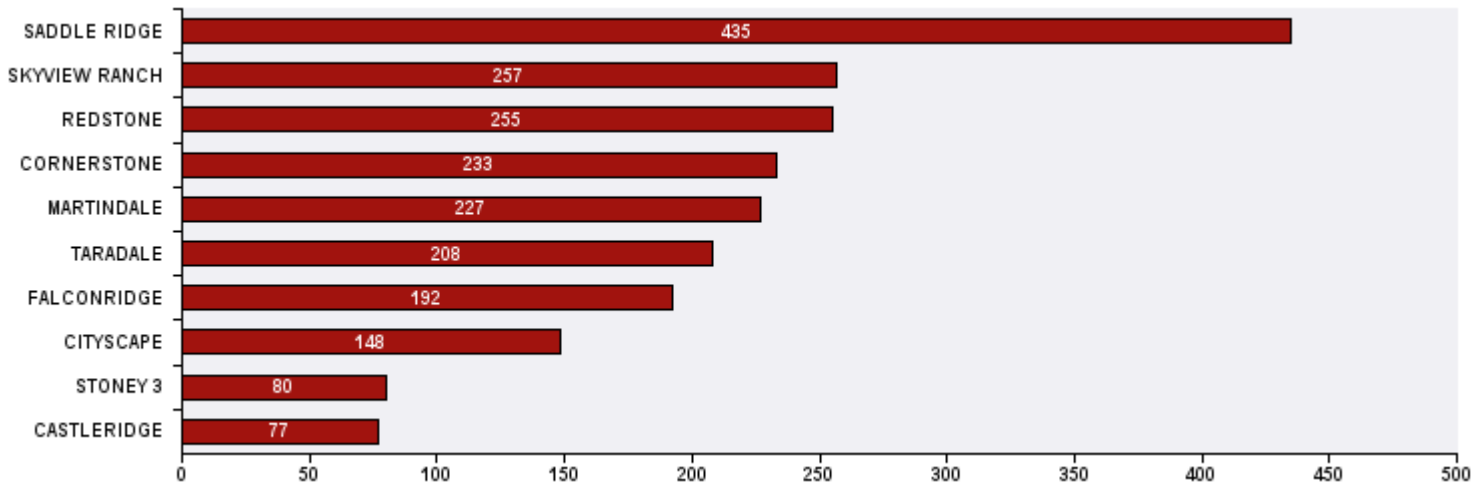


### Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	198	8.4%
CBS Inspection - Electrical	193	8.2%
Finance - Property Tax Account Inquiry	184	7.8%
CBS Inspection - Residential Improvement Project - RIP	171	7.3%
CBS Inspection - Plumbing	111	4.7%
WRS - Cart Management	96	4.1%
Roads - Snow and Ice Control	93	3.9%
CBS Inspection - Commercial or Multi-Family	85	3.6%
WRS - New Service - Carts	84	3.6%
CBS Inspection - Heating & Ventilation	57	2.4%
CBS Inspection - Cancellation or Reschedule	54	2.3%
Finance - TIPP Agreement Request	54	2.3%
WRS - Waste - Residential	44	1.9%
WRS - Recycling - Blue Cart	43	1.8%
WRS - Compost - Green Cart	42	1.8%
CN - Subsidized Programs - Fair Entry	34	1.4%
Parks - Snow and Ice Concerns - WAM	30	1.3%
Bylaw - Material on Public Property	29	1.2%
CBS Inspection - Gas	29	1.2%
Compliance - Taxi/Limousine/TNC (Ride Sharing) Concern	28	1.2%
<b>Total Top 20 SR Types</b>	<b>1,659</b>	<b>70.4%</b>
<b>Total Other SRs</b>	<b>699</b>	<b>29.6%</b>
<b>Total SRs for Ward</b>	<b>2,358</b>	<b>100.0%</b>