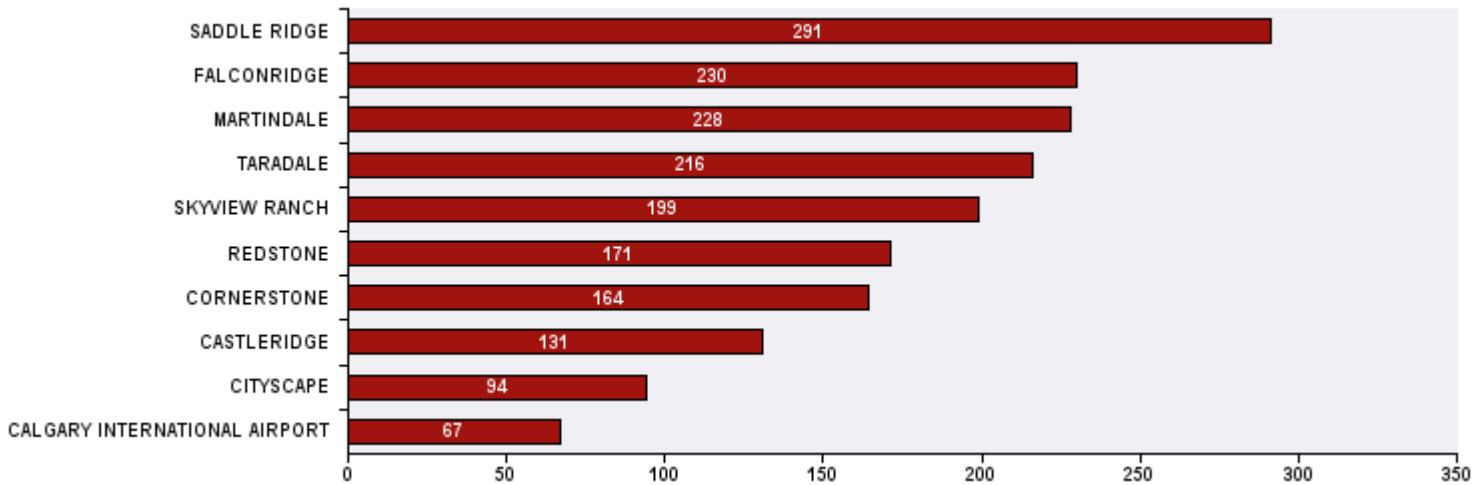


Top 10 Communities in Ward 5 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|--|--------------|-----------------|
| Bylaw - Snow and Ice on Sidewalk | 181 | 8.9% |
| Finance - Property Tax Account Inquiry | 134 | 6.6% |
| CBS Inspection - Commercial or Multi-Family | 103 | 5.1% |
| CBS Inspection - Electrical | 88 | 4.3% |
| WRS - Cart Management | 78 | 3.8% |
| WRS - New Service - Carts | 76 | 3.7% |
| Finance - TIPP Agreement Request | 73 | 3.6% |
| CBS Inspection - Residential Improvement Project - RIP | 68 | 3.4% |
| Roads - Streetlight Maintenance | 65 | 3.2% |
| Finance - ONLINE TIPP Agreement Request | 56 | 2.8% |
| CBS Inspection - Plumbing | 49 | 2.4% |
| WRS - Waste - Residential | 49 | 2.4% |
| Roads - Snow and Ice Control | 40 | 2.0% |
| CBS Inspection - Heating & Ventilation | 33 | 1.6% |
| CBS Inspection - SCP - New Home | 31 | 1.5% |
| AS - Animal at Large | 28 | 1.4% |
| CN - Subsidized Programs - Fair Entry | 28 | 1.4% |
| Roads - Traffic or Pedestrian Light Repair | 28 | 1.4% |
| Bylaw - Waste and Recycling Infractions | 27 | 1.3% |
| CBS Inspection - Gas | 26 | 1.3% |
| WRS - Recycling - Blue Cart | 26 | 1.3% |
| Total Top 20 SR Types | 1,287 | 63.5% |
| Total Other SRs | 741 | 36.5% |
| Total SRs for Ward | 2,028 | 100.0% |