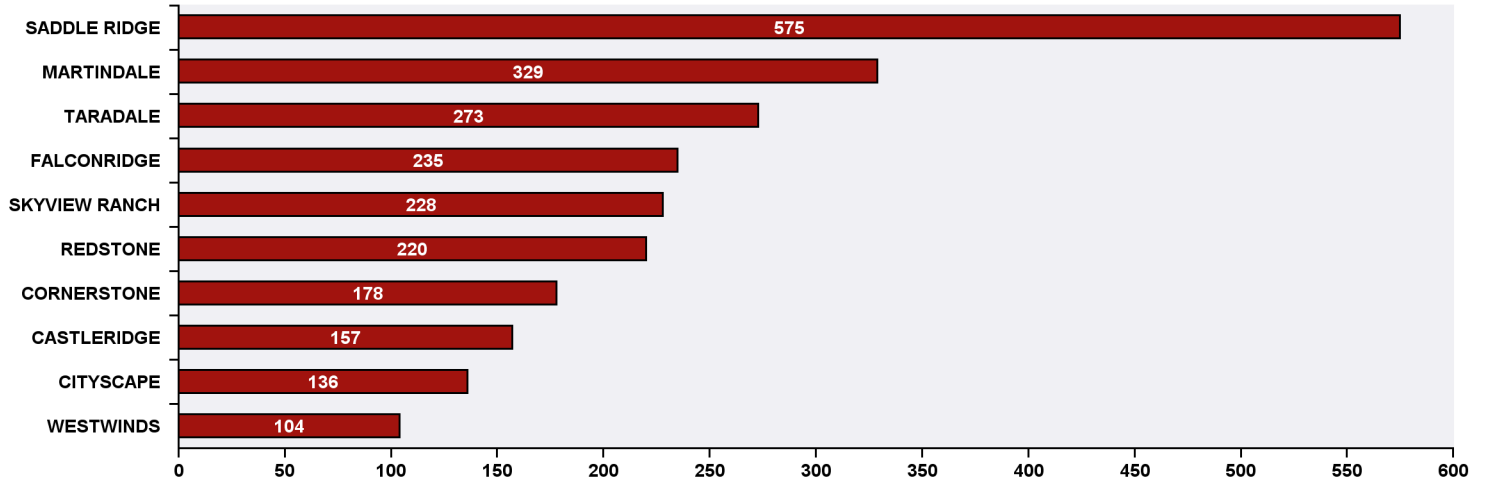


Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	209	7.5%
Bylaw - Long Grass - Weeds Infraction	163	5.8%
CBS Inspection - Commercial or Multi-Family	110	3.9%
WRS - Cart Management	106	3.8%
CBS Inspection - Electrical	98	3.5%
CBS Inspection - Residential Improvement Project - RIP	82	2.9%
WRS - New Service - Carts	82	2.9%
Finance - TIPP Agreement Request	73	2.6%
Roads - Pothole Maintenance	73	2.6%
CBS Inspection - Plumbing	61	2.2%
Bylaw - Material on Public Property	60	2.1%
Roads - Dead Animal Pick-Up	56	2.0%
WRS - Waste - Residential	56	2.0%
WRS - Recycling - Blue Cart	55	2.0%
Parks - Tree Concern - WAM	53	1.9%
Parks - Mowing Request - WAM	52	1.9%
Finance - ONLINE TIPP Agreement Request	48	1.7%
Roads - Roadway Maintenance	48	1.7%
CBS Inspection - Gas	44	1.6%
Roads - Debris on Backlane	44	1.6%
Total Top 20 SR Types	1,573	56.3%
Total Other SRs	1,221	43.7%
Total SRs for Ward	2,794	100.0%