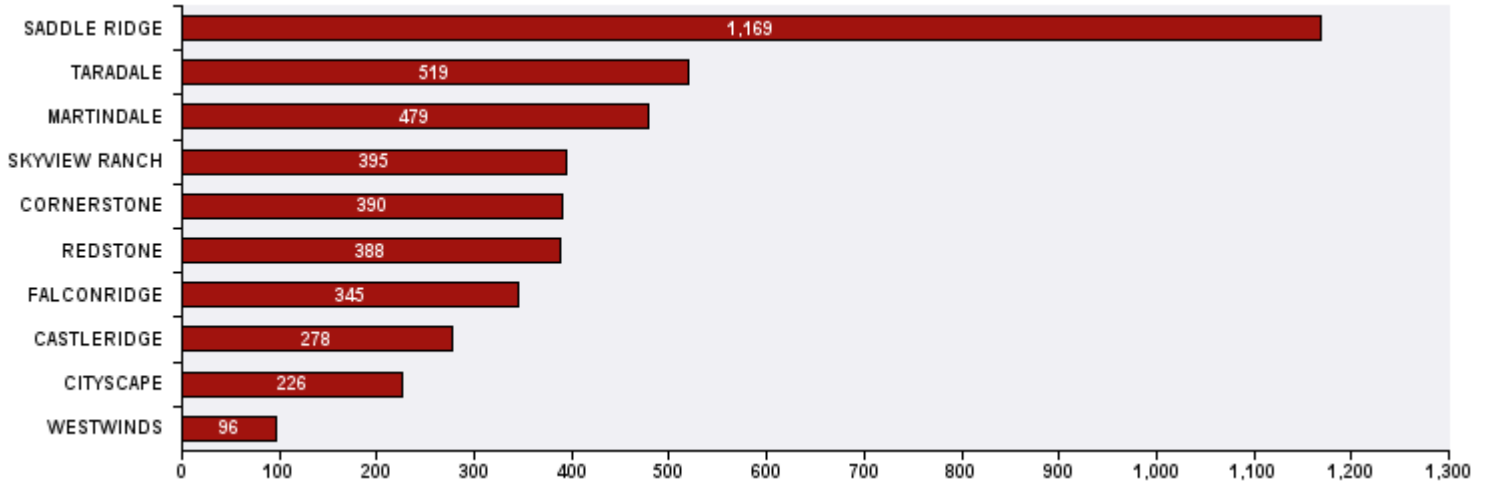


Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	711	15.6%
Finance - Property Tax Account Inquiry	375	8.3%
WATS - Catch Basin Concerns	218	4.8%
Finance - TIPP Agreement Request	206	4.5%
Finance - ONLINE TIPP Agreement Request	162	3.6%
CN - Subsidized Programs - Fair Entry	159	3.5%
CBS Inspection - Residential Improvement Project - RIP	137	3.0%
Bylaw - Long Grass - Weeds Infraction	135	3.0%
WRS - New Service - Carts	110	2.4%
CBS Inspection - Electrical	106	2.3%
CBS Inspection - Plumbing	82	1.8%
CBS Inspection - Commercial or Multi-Family	78	1.7%
Compliance - Business Licence Concern	78	1.7%
311 Contact Us	63	1.4%
Parks - Tree Concern - WAM	63	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	60	1.3%
WRS - Waste - Residential	57	1.3%
WRS - Compost - Green Cart	56	1.2%
Bylaw - Material on Public Property	54	1.2%
Roads - Roadway Maintenance	50	1.1%
Total Top 20 SR Types	2,960	65.1%
Total Other SRs	1,585	34.9%
Total SRs for Ward	4,545	100.0%