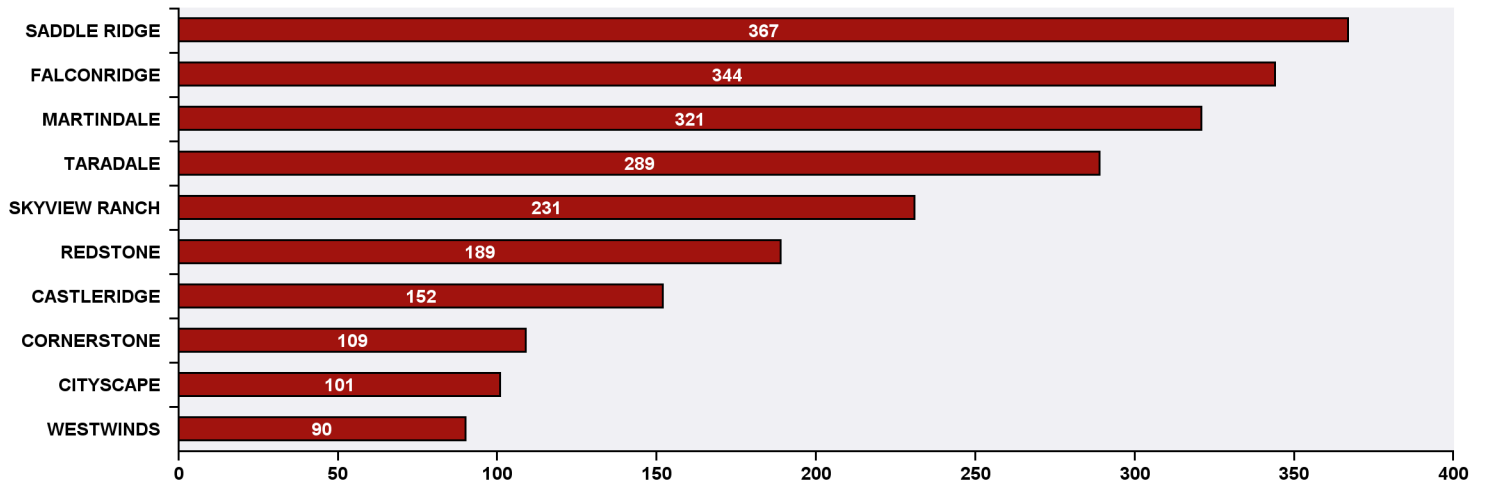


Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	351	14.3%
Finance - Property Tax Account Inquiry	150	6.1%
WRS - Cart Management	99	4.0%
CBS Inspection - Commercial or Multi-Family	97	3.9%
WRS - New Service - Carts	82	3.3%
CBS Inspection - Electrical	78	3.2%
Roads - Streetlight Maintenance	78	3.2%
Roads - Snow and Ice Control	70	2.8%
WATS - Catch Basin Concerns	67	2.7%
Finance - TIPP Agreement Request	57	2.3%
CBS Inspection - Plumbing	52	2.1%
WRS - Waste - Residential	50	2.0%
CBS Inspection - Residential Improvement Project - RIP	45	1.8%
311 Contact Us	34	1.4%
Bylaw - Material on Public Property	34	1.4%
Finance - ONLINE TIPP Agreement Request	33	1.3%
Roads - Debris on Backlane	32	1.3%
CT - Employee Conduct	29	1.2%
WRS - Recycling - Blue Cart	27	1.1%
Roads - Dead Animal Pick-Up	26	1.1%
Roads - Pothole Maintenance	26	1.1%
Total Top 20 SR Types	1,517	61.7%
Total Other SRs	941	38.3%
Total SRs for Ward	2,458	100.0%