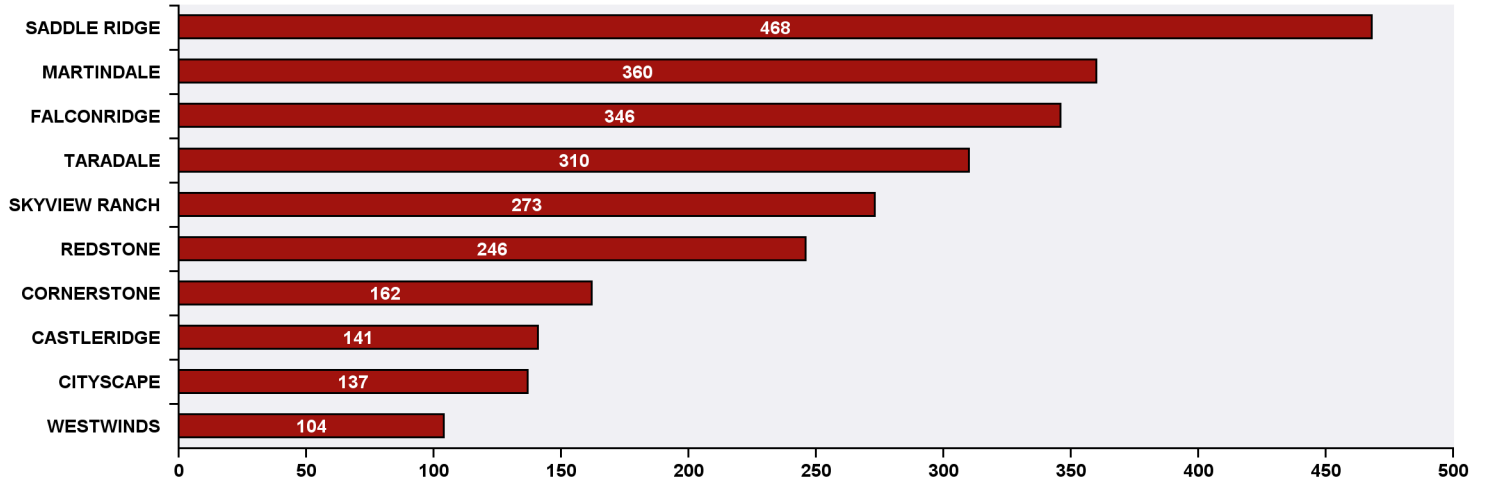


Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Civic Census (Public Inquiries)	160	5.6%
Finance - Property Tax Account Inquiry	143	5.0%
CBS Inspection - Residential Improvement Project - RIP	107	3.7%
Finance - ONLINE TIPP Agreement Request	106	3.7%
WRS - New Service - Carts	105	3.7%
CBS Inspection - Commercial or Multi-Family	101	3.5%
Finance - TIPP Agreement Request	101	3.5%
CBS Inspection - Electrical	100	3.5%
WRS - Cart Management	92	3.2%
CBS Inspection - Plumbing	75	2.6%
WRS - Waste - Residential	70	2.4%
Roads - Pothole Maintenance	68	2.4%
Roads - Streetlight Maintenance	58	2.0%
CBS Inspection - Gas	49	1.7%
Bylaw - Material on Public Property	47	1.6%
Roads - Dead Animal Pick-Up	46	1.6%
Roads - Traffic or Pedestrian Light Repair	45	1.6%
Roads - Roadway Maintenance	44	1.5%
WRS - Recycling - Blue Cart	41	1.4%
CBS Inspection - Furnace Replacement	40	1.4%
Total Top 20 SR Types	1,598	55.8%
Total Other SRs	1,268	44.2%
Total SRs for Ward	2,866	100.0%