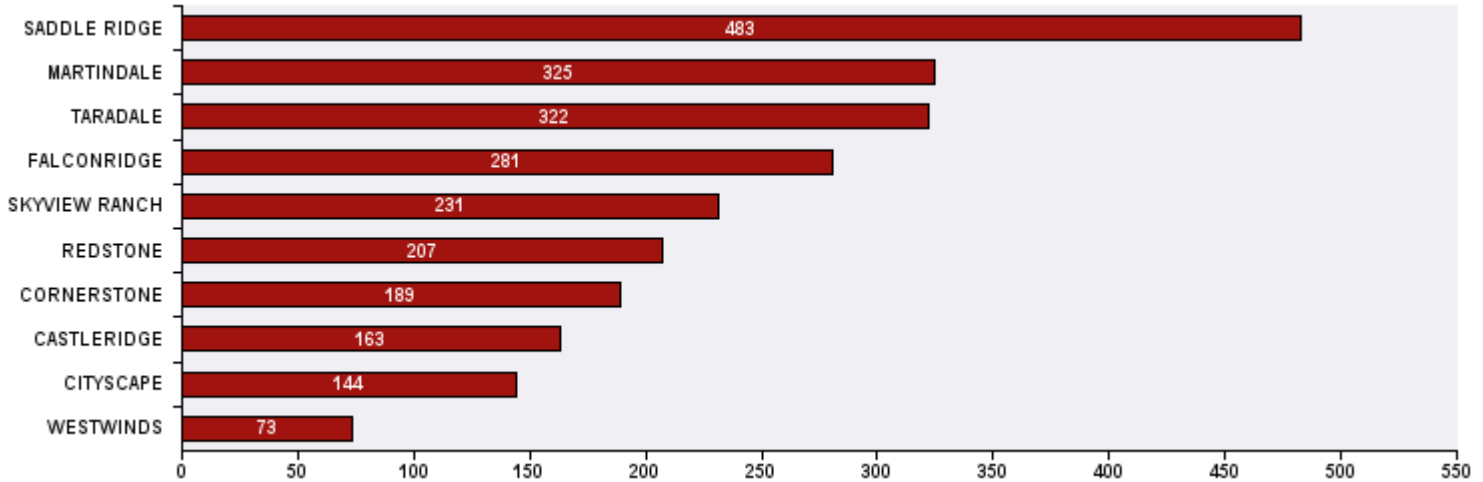


Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	163	6.2%
CFD - Operation Birthdays	158	6.0%
WRS - Cart Management	114	4.4%
CN - Subsidized Programs - Fair Entry	107	4.1%
CBS Inspection - Residential Improvement Project - RIP	100	3.8%
CBS Inspection - Commercial or Multi-Family	84	3.2%
WRS - New Service - Carts	80	3.1%
CBS Inspection - Electrical	79	3.0%
Finance - ONLINE TIPP Agreement Request	72	2.8%
Finance - TIPP Agreement Request	69	2.6%
CBS Inspection - Plumbing	67	2.6%
Bylaw - Material on Public Property	62	2.4%
WRS - Waste - Residential	61	2.3%
Roads - Pothole Maintenance	60	2.3%
Roads - Debris on Backlane	49	1.9%
Roads - Roadway Maintenance	47	1.8%
311 Contact Us	44	1.7%
Bylaw - Disturbance and Behavioural Concerns	44	1.7%
Bylaw - Long Grass - Weeds Infraction	41	1.6%
WRS - Compost - Green Cart	39	1.5%
Total Top 20 SR Types	1,540	58.8%
Total Other SRs	1,078	41.2%
Total SRs for Ward	2,618	100.0%