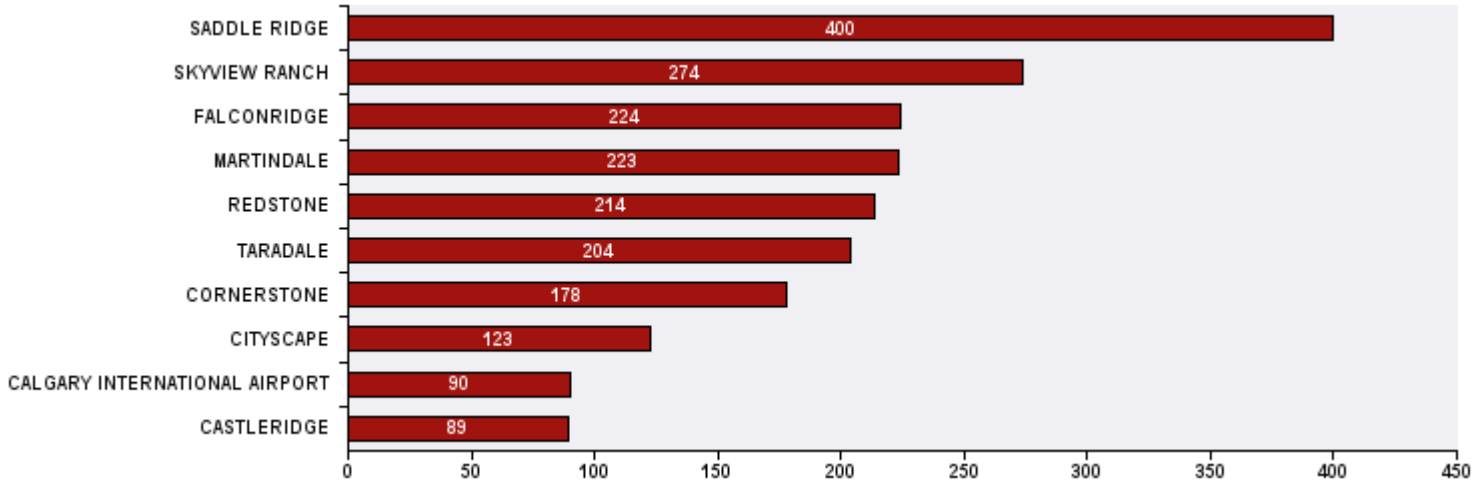


Top 10 Communities in Ward 5 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|--|--------------|-----------------|
| Finance - Property Tax Account Inquiry | 132 | 5.7% |
| CBS Inspection - Electrical | 125 | 5.4% |
| CBS Inspection - Residential Improvement Project - RIP | 117 | 5.1% |
| CBS Inspection - Commercial or Multi-Family | 115 | 5.0% |
| WRS - Cart Management | 84 | 3.6% |
| CBS Inspection - Plumbing | 77 | 3.3% |
| Roads - Traffic or Pedestrian Light Repair | 71 | 3.1% |
| CBS Inspection - Gas | 68 | 2.9% |
| WRS - New Service - Carts | 68 | 2.9% |
| CBS Inspection - SCP - New Home | 57 | 2.5% |
| WRS - Waste - Residential | 51 | 2.2% |
| Roads - Dead Animal Pick-Up | 47 | 2.0% |
| AS - Animal at Large | 46 | 2.0% |
| Roads - Snow and Ice Control | 46 | 2.0% |
| Finance - TIPP Agreement Request | 44 | 1.9% |
| Bylaw - Material on Public Property | 40 | 1.7% |
| Finance - ONLINE TIPP Agreement Request | 38 | 1.6% |
| CN - Subsidized Programs - Fair Entry | 36 | 1.6% |
| Roads - Debris on Street/Sidewalk/Boulevard | 36 | 1.6% |
| Bylaw - Temporary Signs Infraction on City Property | 34 | 1.5% |
| Total Top 20 SR Types | 1,332 | 57.7% |
| Total Other SRs | 976 | 42.3% |
| Total SRs for Ward | 2,308 | 100.0% |