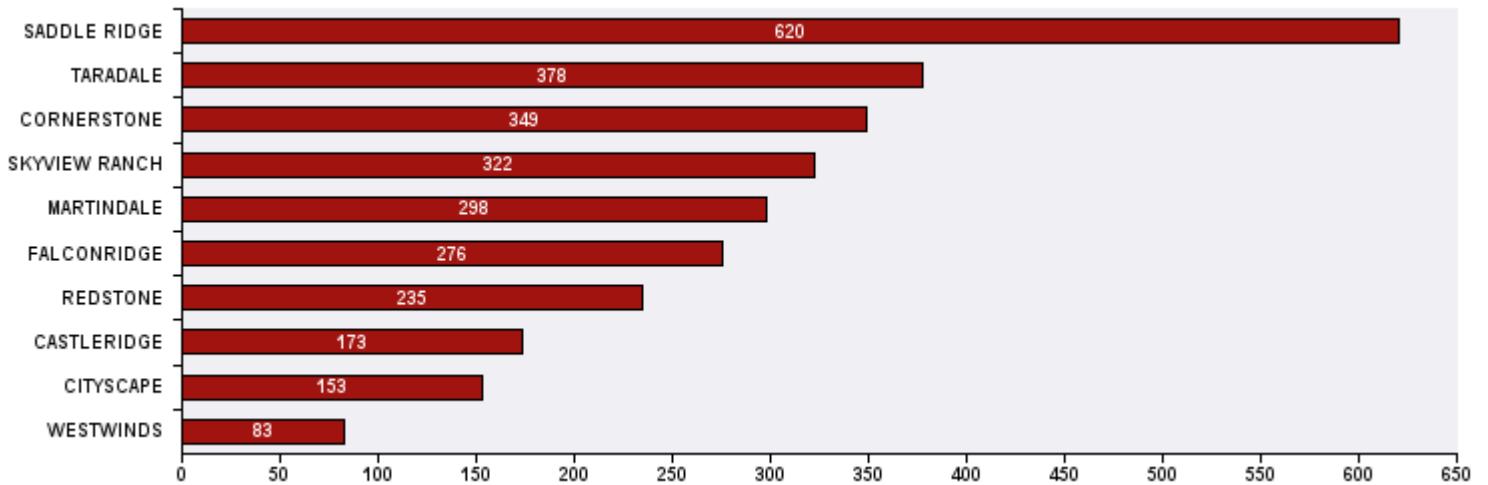


### Top 10 Communities in Ward 5 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	225	7.2%
CBS Inspection - Residential Improvement Project - RIP	201	6.4%
CBS Inspection - Electrical	171	5.4%
WRS - Programs	156	5.0%
WRS - Cart Management	144	4.6%
Bylaw - Temporary Signs Infraction on City Property	137	4.4%
CBS Inspection - Plumbing	114	3.6%
CBS Inspection - Commercial or Multi-Family	103	3.3%
Finance - TIPP Agreement Request	101	3.2%
WRS - Waste - Residential	95	3.0%
WRS - Recycling - Blue Cart	92	2.9%
WRS - New Service - Carts	74	2.4%
Bylaw - Material on Public Property	70	2.2%
Finance - ONLINE TIPP Agreement Request	70	2.2%
CN - Subsidized Programs - Fair Entry	59	1.9%
CBS - RIM - Property Research	57	1.8%
CBS Inspection - Gas	56	1.8%
Roads - Dead Animal Pick-Up	45	1.4%
CBS Inspection - Heating & Ventilation	44	1.4%
CBS Inspection - Cancellation or Reschedule	42	1.3%
<b>Total Top 20 SR Types</b>	<b>2,056</b>	<b>65.5%</b>
<b>Total Other SRs</b>	<b>1,084</b>	<b>34.5%</b>
<b>Total SRs for Ward</b>	<b>3,140</b>	<b>100.0%</b>