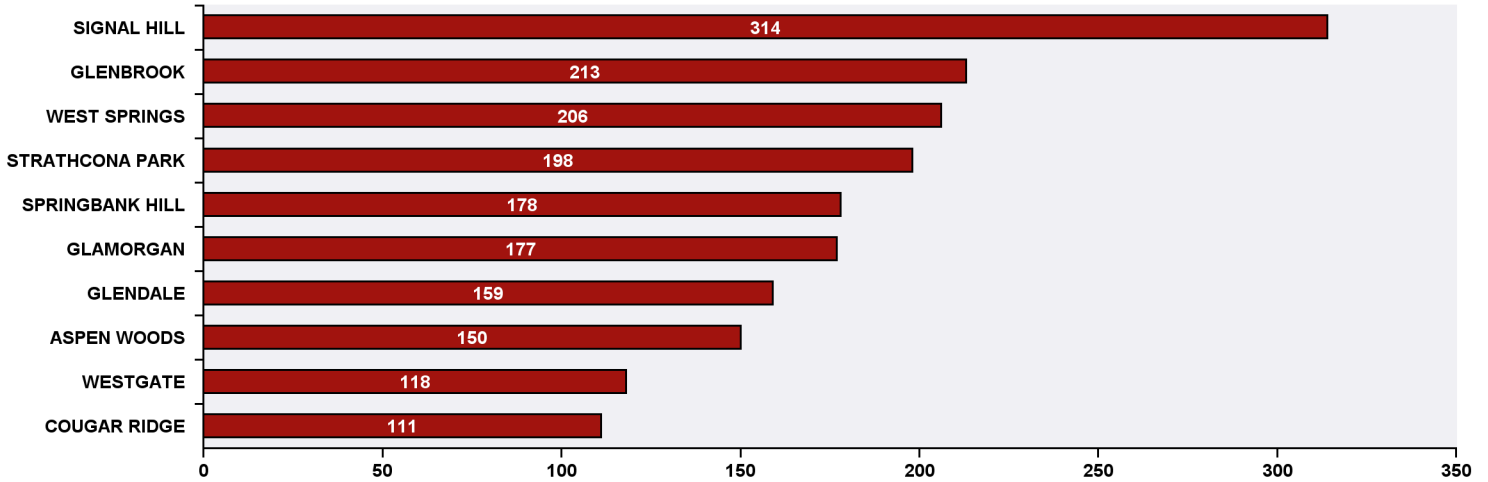




### Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	117	5.3%
Bylaw - Long Grass - Weeds Infraction	99	4.5%
Parks - Tree Concern - WAM	99	4.5%
WRS - Cart Management	84	3.8%
CBS Inspection - Electrical	83	3.8%
Finance - ONLINE TIPP Agreement Request	63	2.9%
Roads - Traffic Signal Timing Inquiry	52	2.4%
CBS Inspection - Residential Improvement Project - RIP	51	2.3%
311 Contact Us	47	2.1%
WRS - Waste - Residential	43	2.0%
Parks - Wildlife Sightings	41	1.9%
Roads - Debris on Street/Sidewalk/Boulevard	41	1.9%
Roads - Backlane Maintenance	36	1.6%
Roads - Dead Animal Pick-Up	36	1.6%
Finance - TIPP Agreement Request	35	1.6%
Roads - Traffic or Pedestrian Light Repair	34	1.5%
CBS Inspection - Commercial or Multi-Family	31	1.4%
CBS Inspection - Furnace Replacement	29	1.3%
WRS - Recycling - Blue Cart	29	1.3%
Roads - Streetlight Maintenance	28	1.3%
WRS - Compost - Green Cart	28	1.3%
<b>Total Top 20 SR Types</b>	<b>1,106</b>	<b>50.3%</b>
<b>Total Other SRs</b>	<b>1,091</b>	<b>49.7%</b>
<b>Total SRs for Ward</b>	<b>2,197</b>	<b>100.0%</b>

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units  
 \*\*The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.