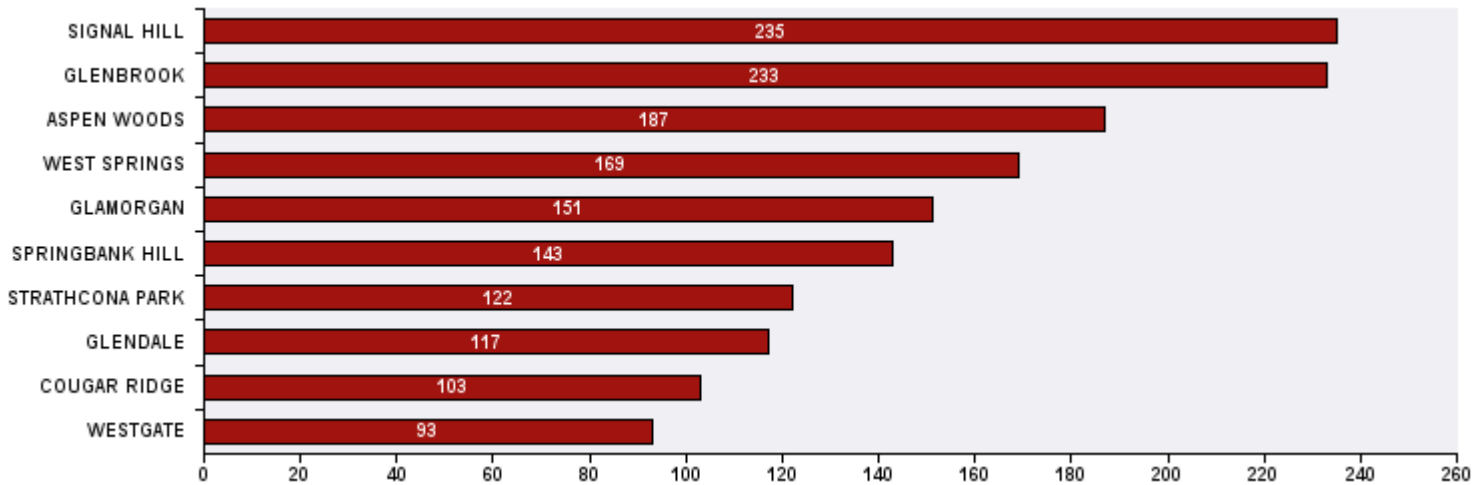


Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	272	15.2%
Finance - Property Tax Account Inquiry	106	5.9%
WRS - Cart Management	74	4.1%
Roads - Snow and Ice Control	66	3.7%
Roads - Streetlight Maintenance	53	3.0%
Finance - ONLINE TIPP Agreement Request	49	2.7%
CBS Inspection - Electrical	45	2.5%
CBS Inspection - Furnace Replacement	42	2.3%
Parks - Snow and Ice Concerns - WAM	42	2.3%
Roads - Pothole Maintenance	40	2.2%
CBS Inspection - Residential Improvement Project - RIP	38	2.1%
WRS - Waste - Residential	33	1.8%
WATS - Catch Basin Concerns	32	1.8%
CBS Inspection - Commercial or Multi-Family	31	1.7%
Roads - Traffic or Pedestrian Light Repair	26	1.5%
CBS Inspection - Cancellation or Reschedule	25	1.4%
Corporate - Graffiti Concerns	24	1.3%
WATS - Sewage Back-up	24	1.3%
AS - Animal at Large	23	1.3%
CBS Inspection - SCP - New Home	23	1.3%
Finance - TIPP Agreement Request	23	1.3%
Total Top 20 SR Types	1,091	60.9%
Total Other SRs	700	39.1%
Total SRs for Ward	1,791	100.0%