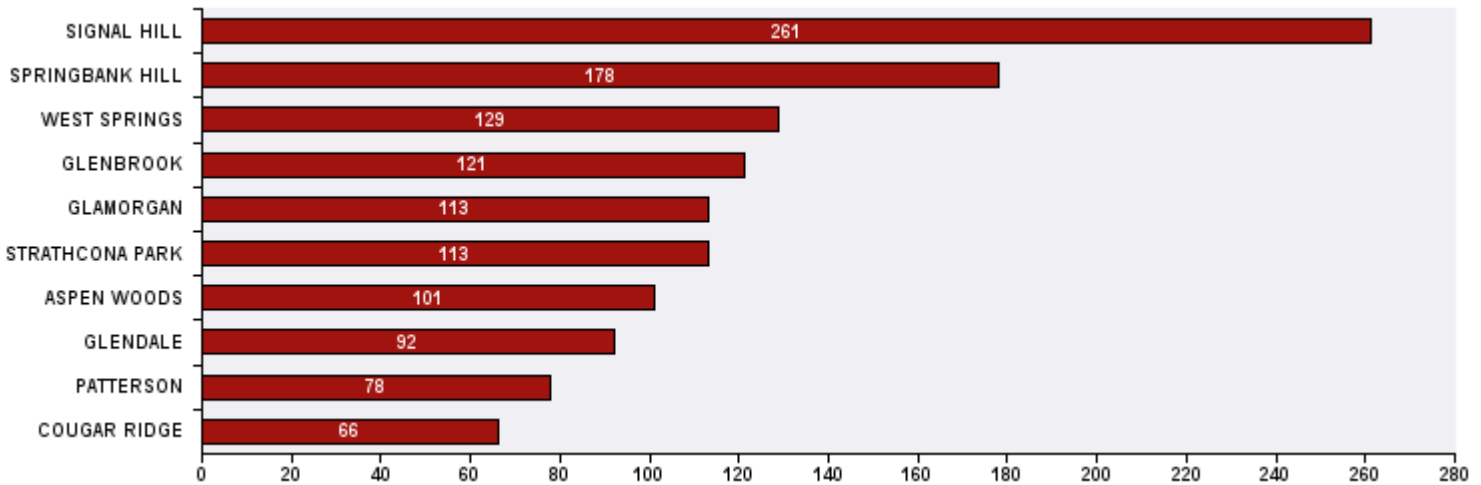


### Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	134	9.1%
Finance - Property Tax Account Inquiry	99	6.8%
WRS - Cart Management	83	5.7%
Roads - Snow and Ice Control	74	5.0%
Finance - ONLINE TIPP Agreement Request	65	4.4%
CBS Inspection - Electrical	52	3.5%
CBS Inspection - Residential Improvement Project - RIP	42	2.9%
CBS Inspection - Furnace Replacement	41	2.8%
Roads - Traffic or Pedestrian Light Repair	37	2.5%
WRS - Waste - Residential	35	2.4%
Finance - TIPP Agreement Request	28	1.9%
CBS Inspection - Commercial or Multi-Family	27	1.8%
WRS - Recycling - Blue Cart	26	1.8%
WATS - Sewage Back-up	24	1.6%
CBS - RIM - Property Research	22	1.5%
WRS - Compost - Green Cart	22	1.5%
CBS Inspection - Plumbing	20	1.4%
Bylaw - Material on Public Property	18	1.2%
CBS Inspection - Cancellation or Reschedule	18	1.2%
Parks - Snow and Ice Concerns - WAM	18	1.2%
<b>Total Top 20 SR Types</b>	<b>885</b>	<b>60.4%</b>
<b>Total Other SRs</b>	<b>581</b>	<b>39.6%</b>
<b>Total SRs for Ward</b>	<b>1,466</b>	<b>100.0%</b>