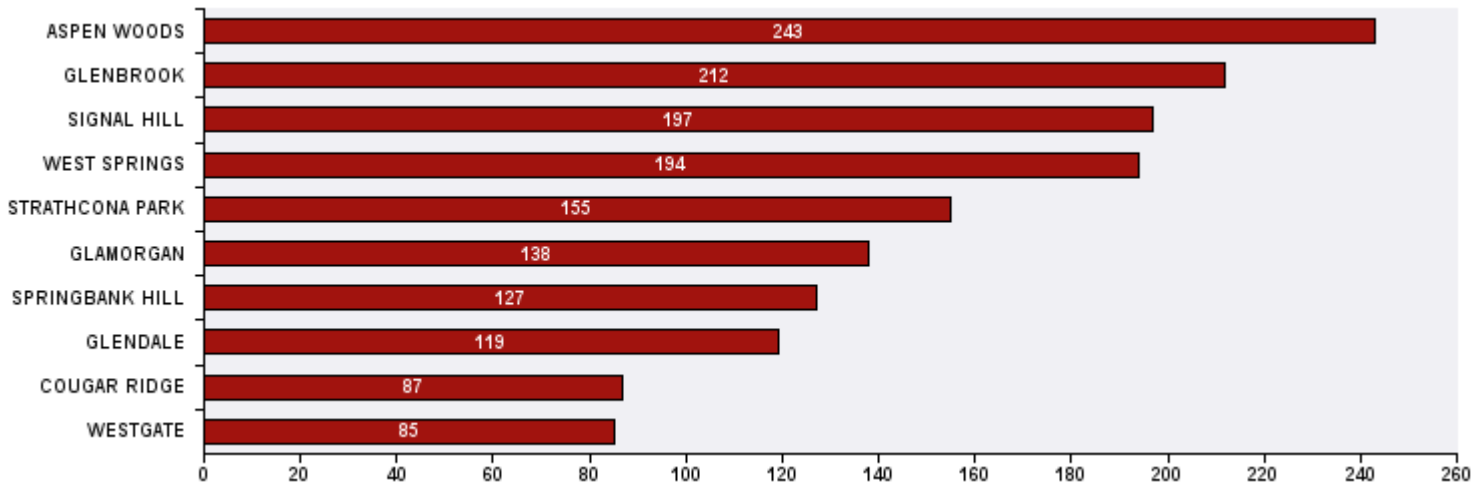


Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	261	14.4%
Finance - Property Tax Account Inquiry	92	5.1%
Finance - ONLINE TIPP Agreement Request	89	4.9%
WRS - Cart Management	87	4.8%
Roads - Streetlight Maintenance	63	3.5%
WRS - Waste - Residential	52	2.9%
Finance - TIPP Agreement Request	47	2.6%
Roads - Snow and Ice Control	43	2.4%
CBS Inspection - Commercial or Multi-Family	42	2.3%
CBS Inspection - Furnace Replacement	37	2.0%
CBS Inspection - Residential Improvement Project - RIP	34	1.9%
WATS - Sewage Back-up	32	1.8%
WRS - Recycling - Blue Cart	31	1.7%
CBS Inspection - Electrical	30	1.7%
CBS Inspection - Gas	24	1.3%
Parks - Snow and Ice Concerns - WAM	24	1.3%
CT - Bus Route or Bus Schedule	23	1.3%
CT - Employee Conduct	23	1.3%
CBS Inspection - Plumbing	22	1.2%
Roads - Traffic Signal Timing Inquiry	21	1.2%
Total Top 20 SR Types	1,077	59.4%
Total Other SRs	737	40.6%
Total SRs for Ward	1,814	100.0%