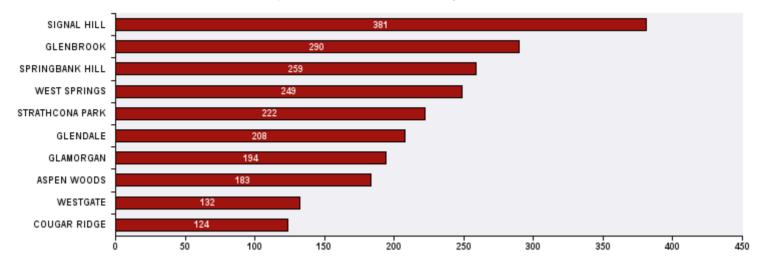


311 Top Public Service Requests (SRs) by Ward, Community and Type

for SRs created in July 2020

Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	164	6.2%
WRS - Cart Management	129	4.9%
Finance - Property Tax Account Inquiry	125	4.7%
Bylaw - Long Grass - Weeds Infraction	109	4.1%
Finance - ONLINE TIPP Agreement Request	93	3.5%
CBS Inspection - Electrical	72	2.7%
CBS Inspection - Residential Improvement Project - RIP	71	2.7%
Roads - Pothole Maintenance	68	2.6%
CBS Inspection - Furnace Replacement	64	2.4%
WRS - Waste - Residential	56	2.1%
Roads - Backlane Maintenance	52	2.0%
Parks - Mowing Request - WAM	50	1.9%
WRS - Compost - Green Cart	46	1.7%
311 Contact Us	37	1.4%
Bylaw - Material on Public Property	37	1.4%
Roads - Sidewalk - Curb and Gutter Repair	37	1.4%
CBS Inspection - Plumbing	35	1.3%
CBS Inspection - SCP - New Home	35	1.3%
Roads - Traffic or Pedestrian Light Repair	35	1.3%
Bylaw - Tree - Shrub Infraction	34	1.3%
Total Top 20 SR Types	1,349	51.2%
Total Other SRs	1,285	48.8%
Total SRs for Ward	2,634	100.0%

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