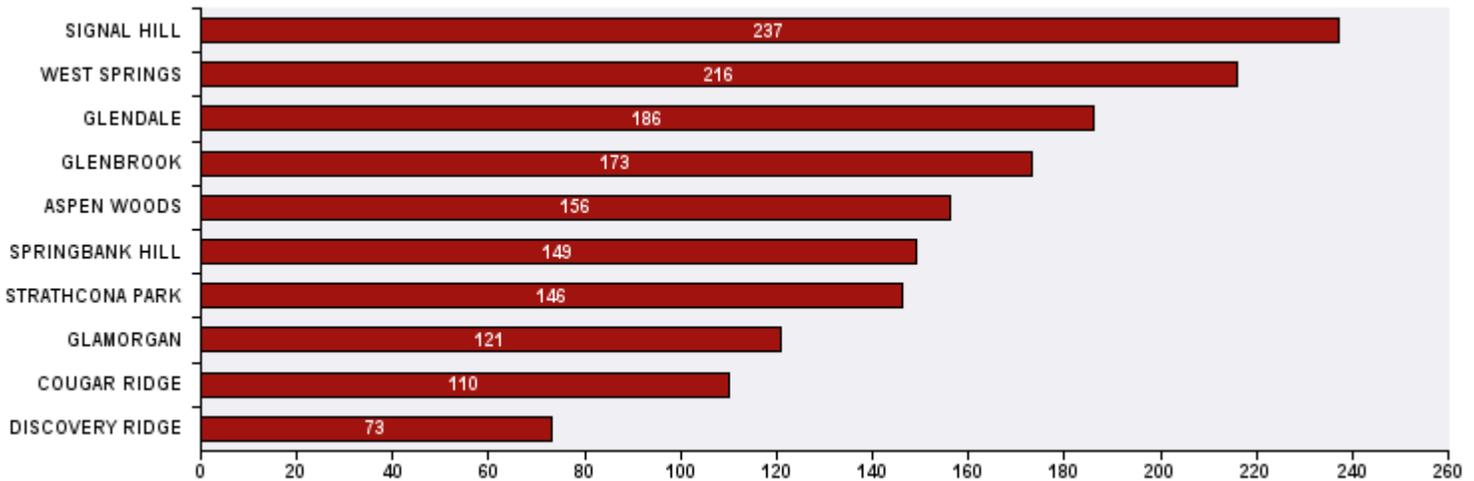


Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	140	7.7%
WATS - Catch Basin Concerns	106	5.8%
Bylaw - Snow and Ice on Sidewalk	91	5.0%
WRS - Cart Management	66	3.6%
Roads - Snow and Ice Control	59	3.2%
Bylaw - Tree - Shrub Infraction	58	3.2%
WRS - Waste - Residential	56	3.1%
Finance - ONLINE TIPP Agreement Request	53	2.9%
Roads - Pothole Maintenance	51	2.8%
CBS Inspection - Electrical	44	2.4%
Roads - Streetlight Maintenance	44	2.4%
CBS Inspection - Commercial or Multi-Family	41	2.2%
WATS - Sewage Back-up	37	2.0%
CBS Inspection - Residential Improvement Project - RIP	32	1.8%
CBS Inspection - SCP - New Home	31	1.7%
Corporate - Graffiti Concerns	30	1.6%
CBS Inspection - Furnace Replacement	29	1.6%
CBS Inspection - Plumbing	27	1.5%
Finance - TIPP Agreement Request	26	1.4%
Bylaw - Material on Public Property	25	1.4%
WRS - Recycling - Blue Cart	25	1.4%
Total Top 20 SR Types	1,071	58.6%
Total Other SRs	756	41.4%
Total SRs for Ward	1,827	100.0%