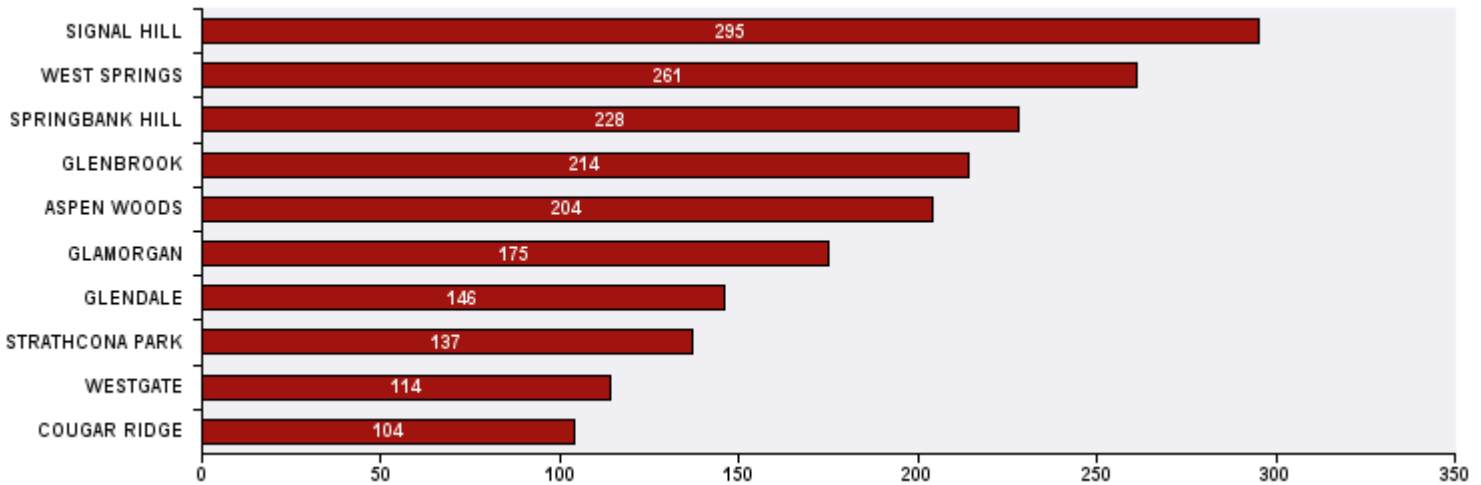


Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	91	4.2%
WRS - Cart Management	90	4.1%
Parks - Tree Concern - WAM	74	3.4%
Finance - ONLINE TIPP Agreement Request	73	3.4%
CBS Inspection - Electrical	62	2.8%
Bylaw - Long Grass - Weeds Infraction	58	2.7%
Parks - Wildlife Sightings	58	2.7%
CBS Inspection - Residential Improvement Project - RIP	54	2.5%
311 Contact Us	49	2.3%
Finance - TIPP Agreement Request	45	2.1%
WATS - Sewage Back-up	44	2.0%
CBS Inspection - Cancellation or Reschedule	43	2.0%
CBS Inspection - Furnace Replacement	41	1.9%
Roads - Backlane Maintenance	41	1.9%
Roads - Dead Animal Pick-Up	38	1.7%
WATS - Drainage Bylaw	36	1.7%
Roads - Roadway Maintenance	33	1.5%
Roads - Pothole Maintenance	32	1.5%
Roads - Traffic Signal Timing Inquiry	31	1.4%
CBS Inspection - Gas	30	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	30	1.4%
WRS - Recycling - Blue Cart	30	1.4%
WRS - Waste - Residential	30	1.4%
Total Top 20 SR Types	1,113	51.1%
Total Other SRs	1,063	48.9%
Total SRs for Ward	2,176	100.0%