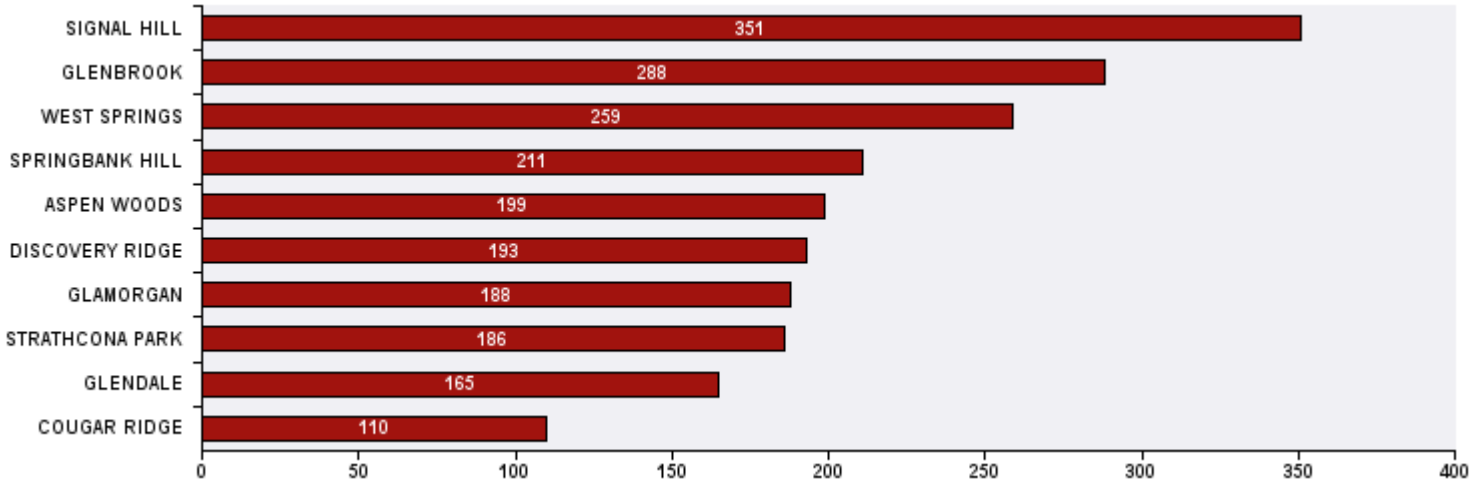




Top 10 Communities in Ward 6 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	150	6.1%
Finance - ONLINE TIPP Agreement Request	105	4.3%
Parks - Tree Concern - WAM	105	4.3%
WRS - Cart Management	90	3.7%
WRS - Waste - Residential	77	3.1%
CBS Inspection - Residential Improvement Project - RIP	69	2.8%
CBS Inspection - Electrical	68	2.8%
CT - Bus Route or Bus Schedule	66	2.7%
Finance - TIPP Agreement Request	45	1.8%
CBS Inspection - Furnace Replacement	42	1.7%
Roads - Traffic Signal Timing Inquiry	41	1.7%
CBS Inspection - Commercial or Multi-Family	39	1.6%
WATS - Sewage Back-up	38	1.5%
WRS - Recycling - Blue Cart	38	1.5%
Bylaw - Material on Public Property	36	1.5%
Roads - Sidewalk - Curb and Gutter Repair	36	1.5%
311 Contact Us	35	1.4%
Bylaw - Tree - Shrub Infraction	35	1.4%
Parks - Wildlife Sightings	35	1.4%
TI - Major Road Projects Inquiry	34	1.4%
Total Top 20 SR Types	1,184	48.2%
Total Other SRs	1,273	51.8%
Total SRs for Ward	2,457	100.0%