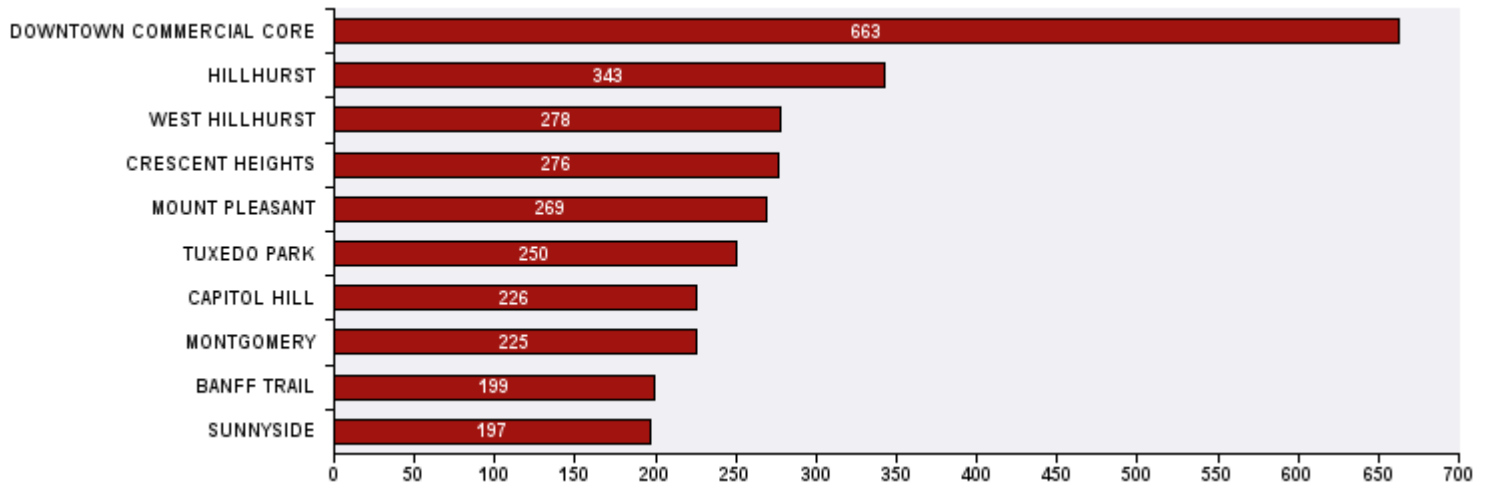


Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	424	11.0%
Finance - Property Tax Account Inquiry	122	3.2%
Corporate - Graffiti Concerns	120	3.1%
CBS Inspection - Commercial or Multi-Family	117	3.0%
CT - Employee Conduct	111	2.9%
WATS - Catch Basin Concerns	111	2.9%
Roads - Snow and Ice Control	109	2.8%
Roads - Streetlight Maintenance	106	2.8%
Roads - Traffic or Pedestrian Light Repair	93	2.4%
Parks - Wildlife Management	87	2.3%
WRS - Cart Management	82	2.1%
CBS Inspection - Electrical	75	1.9%
CBS Inspection - SCP - New Home	75	1.9%
WATS - Sewage Back-up	68	1.8%
Finance - ONLINE TIPP Agreement Request	60	1.6%
Roads - Signs - Parking	56	1.5%
Parks - Snow and Ice Concerns - WAM	54	1.4%
CBS Inspection - Residential Improvement Project - RIP	52	1.3%
CT - Transit Pass Programs	48	1.2%
311 Contact Us	46	1.2%
Total Top 20 SR Types	2,016	52.3%
Total Other SRs	1,838	47.7%
Total SRs for Ward	3,854	100.0%