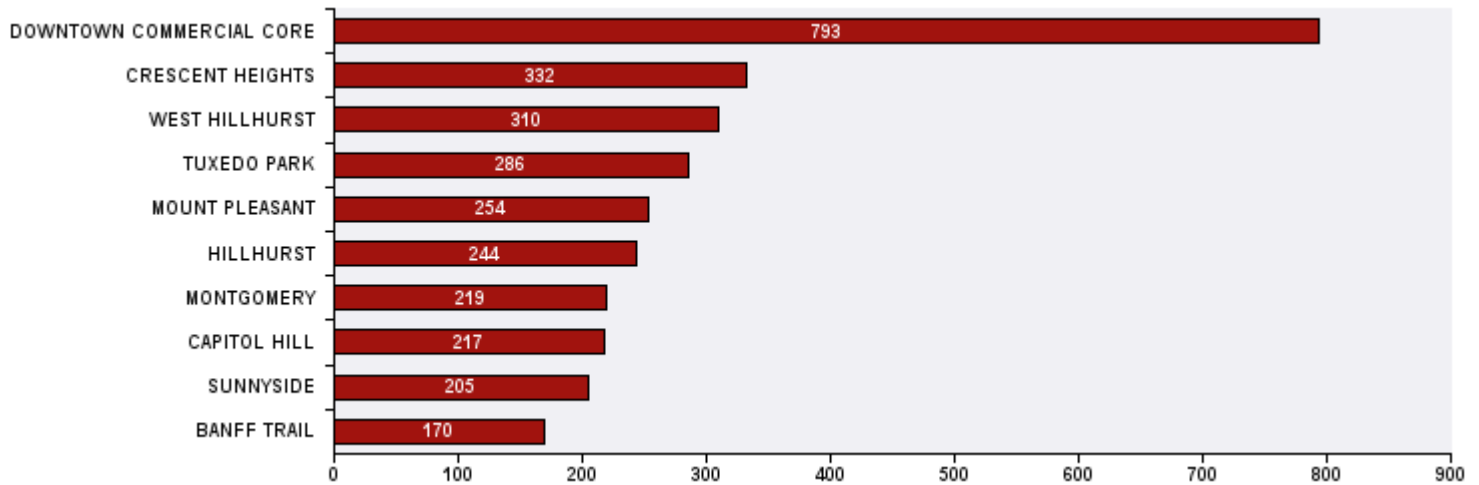


Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	374	9.3%
CBS Inspection - Commercial or Multi-Family	135	3.4%
Roads - Streetlight Maintenance	132	3.3%
Corporate - Graffiti Concerns	121	3.0%
CT - Employee Conduct	110	2.7%
Finance - Property Tax Account Inquiry	107	2.7%
CT - Transit Pass Programs	104	2.6%
WRS - Cart Management	100	2.5%
Roads - Snow and Ice Control	86	2.1%
Roads - Traffic or Pedestrian Light Repair	74	1.8%
CBS Inspection - Electrical	73	1.8%
WATS - Sewage Back-up	73	1.8%
Finance - ONLINE TIPP Agreement Request	71	1.8%
CT - Bus Route or Bus Schedule	60	1.5%
Roads - Signs - Parking	58	1.4%
Roads - Traffic Signal Timing Inquiry	51	1.3%
WRS - Waste - Residential	50	1.2%
WATS - Water Outage	49	1.2%
Parks - Wildlife Management	48	1.2%
CBS Inspection - SCP - New Home	46	1.1%
Finance - TIPP Agreement Request	46	1.1%
Total Top 20 SR Types	1,968	49.0%
Total Other SRs	2,046	51.0%
Total SRs for Ward	4,014	100.0%