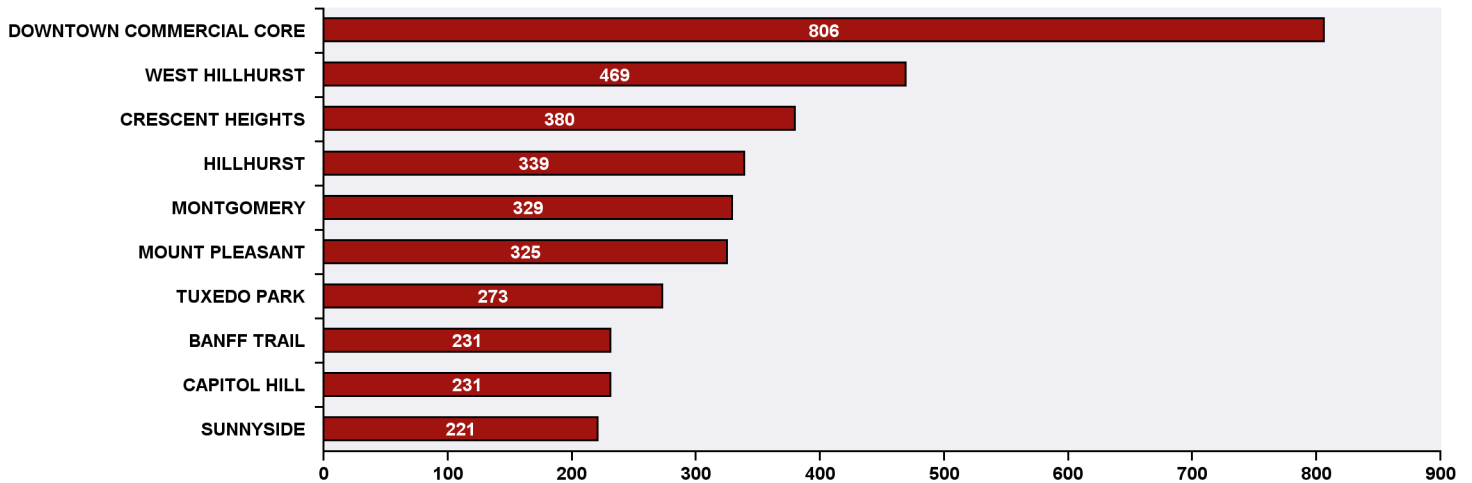


Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	388	8.2%
CBS Inspection - Commercial or Multi-Family	171	3.6%
WATS - Catch Basin Concerns	155	3.3%
CT - Employee Conduct	136	2.9%
WATS - Water Outage	135	2.8%
Roads - Streetlight Maintenance	134	2.8%
Roads - Snow and Ice Control	127	2.7%
Finance - Property Tax Account Inquiry	115	2.4%
Roads - Backlane Maintenance	95	2.0%
WATS - Sewage Back-up	92	1.9%
CBS Inspection - Electrical	89	1.9%
CBS Inspection - SCP - New Home	72	1.5%
Bylaw - Material on Public Property	69	1.5%
Corporate - Graffiti Concerns	69	1.5%
WRS - Cart Management	63	1.3%
Parks - Tree Concern - WAM	62	1.3%
Roads - Signs - Parking	60	1.3%
311 Contact Us	57	1.2%
WATS - Water Run Inquiry	57	1.2%
Finance - ONLINE TIPP Agreement Request	56	1.2%
Total Top 20 SR Types	2,202	46.3%
Total Other SRs	2,556	53.7%
Total SRs for Ward	4,758	100.0%