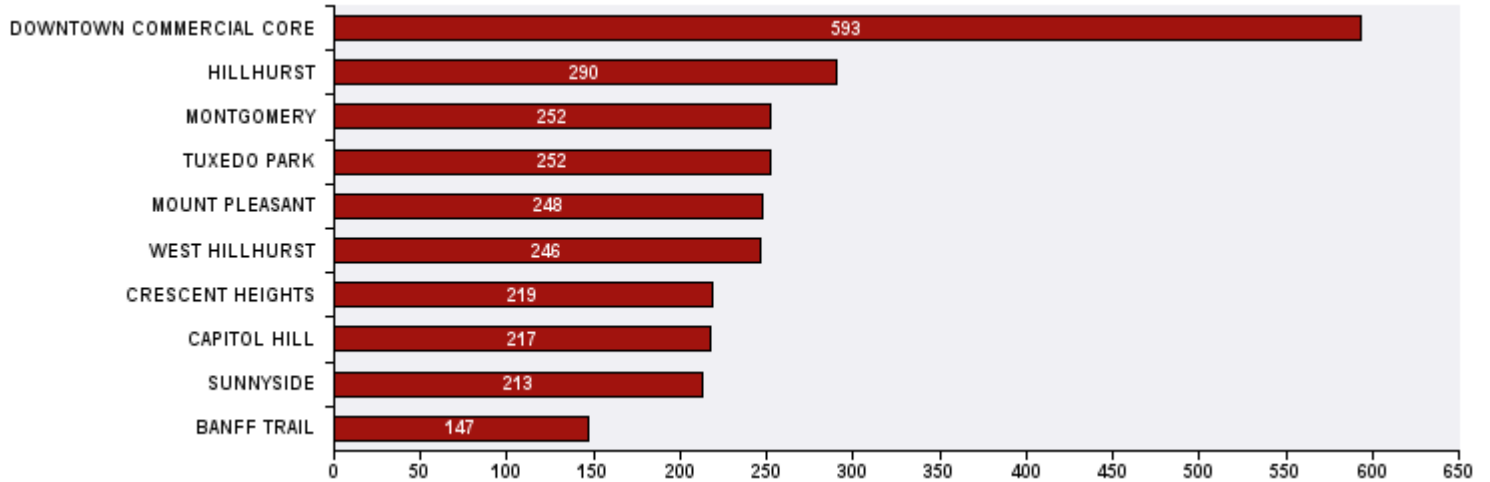


Top 10 Communities in Ward 7 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Corporate - Graffiti Concerns	187	5.3%
WATS - Catch Basin Concerns	183	5.2%
Bylaw - Snow and Ice on Sidewalk	173	4.9%
Finance - Property Tax Account Inquiry	149	4.2%
CBS Inspection - Commercial or Multi-Family	99	2.8%
Roads - Snow and Ice Control	92	2.6%
WRS - Cart Management	90	2.5%
CT - Employee Conduct	83	2.3%
Roads - Streetlight Maintenance	77	2.2%
CBS Inspection - SCP - New Home	72	2.0%
CT - Transit Pass Programs	60	1.7%
Finance - ONLINE TIPP Agreement Request	58	1.6%
Roads - Traffic or Pedestrian Light Repair	58	1.6%
CBS Inspection - Electrical	57	1.6%
Roads - Pothole Maintenance	55	1.5%
311 Contact Us	50	1.4%
Roads - Backlane Maintenance	48	1.4%
WRS - Waste - Residential	48	1.4%
Roads - Signs - Missing - Damaged	47	1.3%
WATS - Sewage Back-up	47	1.3%
Total Top 20 SR Types	1,733	48.8%
Total Other SRs	1,816	51.2%
Total SRs for Ward	3,549	100.0%