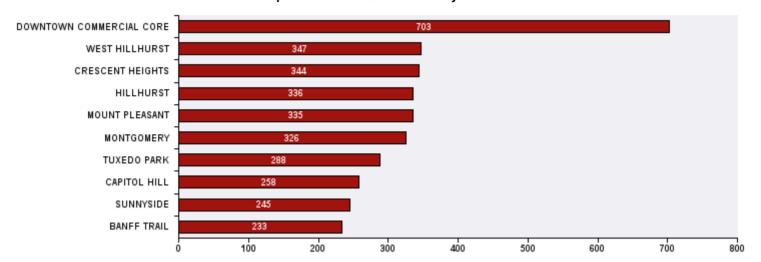
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in October 2019





Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Backlane Maintenance	204	4.5%
CBS Inspection - Commercial or Multi-Family	128	2.8%
Corporate - Graffiti Concerns	122	2.7%
Parks - Tree Concern - WAM	119	2.6%
CT - Employee Conduct	113	2.5%
WRS - Cart Management	113	2.5%
CBS Inspection - Electrical	109	2.4%
Finance - Property Tax Account Inquiry	106	2.3%
Roads - Signs - Parking	103	2.3%
Roads - Streetlight Maintenance	97	2.1%
Roads - Debris on Street/Sidewalk/Boulevard	87	1.9%
Roads - Snow and Ice Control	85	1.9%
Bylaw - Material on Public Property	82	1.8%
Bylaw - Snow and Ice on Sidewalk	76	1.7%
WATS - Sewage Back-up	76	1.7%
Roads - Traffic or Pedestrian Light Repair	72	1.6%
CBS Inspection - SCP - New Home	69	1.5%
Roads - Pothole Maintenance	68	1.5%
Finance - ONLINE TIPP Agreement Request	65	1.4%
CT - Bus Route or Bus Schedule	61	1.3%
Total Top 20 SR Types	1,955	43.2%
Total Other SRs	2,572	56.8%
Total SRs for Ward	4,527	100.0%