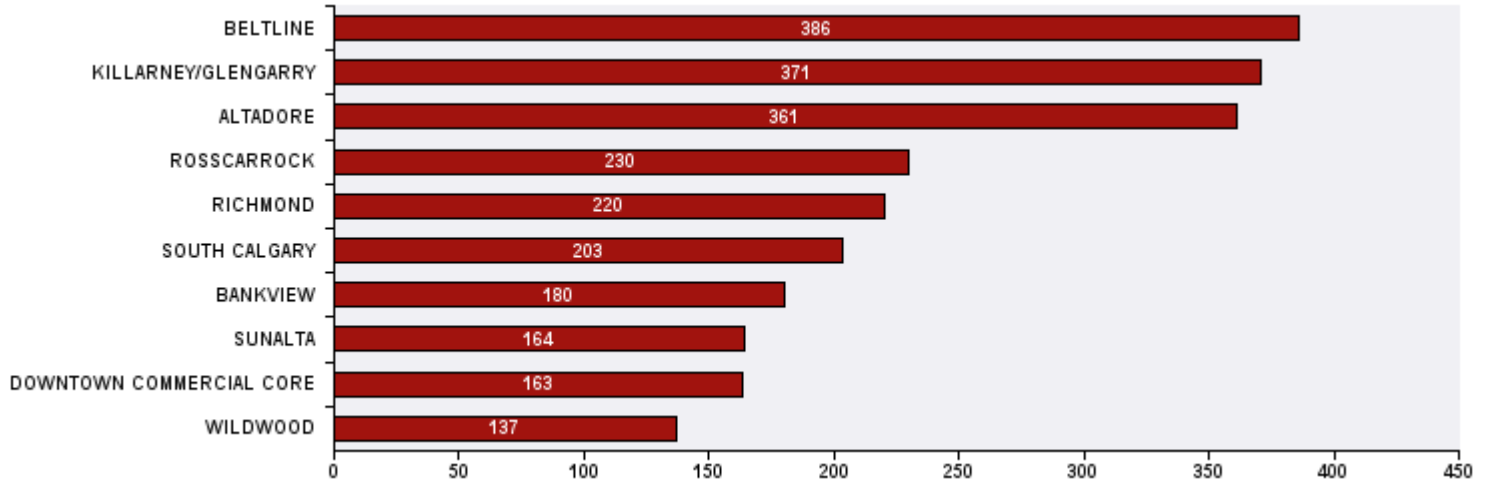


### Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	195	5.8%
WRS - Cart Management	153	4.5%
Corporate - Graffiti Concerns	129	3.8%
Finance - ONLINE TIPP Agreement Request	96	2.8%
CBS Inspection - SCP - New Home	95	2.8%
CBS Inspection - Commercial or Multi-Family	91	2.7%
Parks - Tree Concern - WAM	91	2.7%
CBS Inspection - Electrical	75	2.2%
Finance - BIA and Business Tax Inquiry	67	2.0%
Roads - Signs - Missing - Damaged	64	1.9%
WATS - Sewage Back-up	62	1.8%
Roads - Sidewalk - Curb and Gutter Repair	56	1.7%
Bylaw - Material on Public Property	54	1.6%
CBS Inspection - Residential Improvement Project - RIP	52	1.5%
CBS - RIM - Property Research	49	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	49	1.4%
CBS Inspection - Cancellation or Reschedule	48	1.4%
Parks - Garbage - WAM	47	1.4%
Roads - Backlane Maintenance	44	1.3%
WRS - Recycling - Blue Cart	42	1.2%
<b>Total Top 20 SR Types</b>	<b>1,559</b>	<b>46.1%</b>
<b>Total Other SRs</b>	<b>1,825</b>	<b>53.9%</b>
<b>Total SRs for Ward</b>	<b>3,384</b>	<b>100.0%</b>