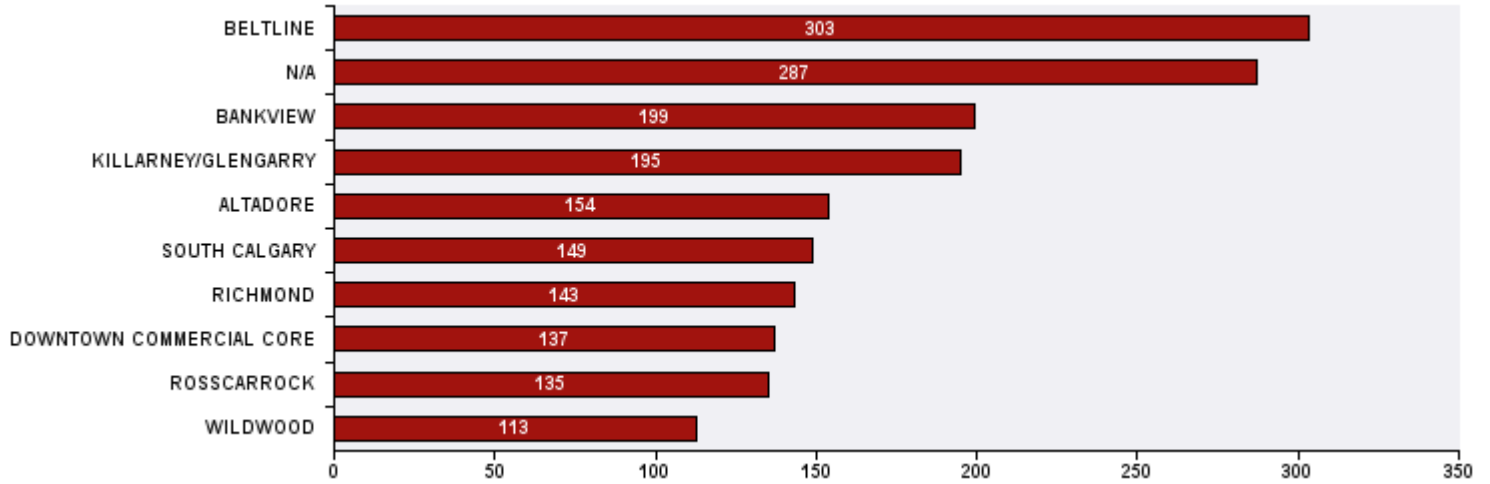


Top 10 Communities in Ward 8 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	320	12.0%
CBS Inspection - Commercial or Multi-Family	95	3.6%
Corporate - Graffiti Concerns	89	3.3%
Finance - ONLINE TIPP Agreement Request	89	3.3%
Finance - Property Tax Account Inquiry	85	3.2%
Roads - Streetlight Maintenance	77	2.9%
Roads - Snow and Ice Control	76	2.9%
WRS - Cart Management	74	2.8%
CT - Employee Conduct	62	2.3%
Roads - Signs - Missing - Damaged	61	2.3%
WRS - Waste - Residential	61	2.3%
Roads - Pothole Maintenance	56	2.1%
WATS - Sewage Back-up	53	2.0%
Finance - TIPP Agreement Request	51	1.9%
CBS Inspection - Electrical	48	1.8%
Roads - Debris on Street/Sidewalk/Boulevard	46	1.7%
CBS Inspection - SCP - New Home	45	1.7%
WRS - Commercial Collection Services	42	1.6%
Roads - Traffic or Pedestrian Light Repair	39	1.5%
WRS - Recycling - Blue Cart	37	1.4%
Total Top 20 SR Types	1,506	56.6%
Total Other SRs	1,157	43.4%
Total SRs for Ward	2,663	100.0%